



COMMUNICATIONS DIVISION
ADVICE LETTER SUMMARY FORM

CD 04-2025

Complete and submit via email to: TD. PAL@cpuc.ca.gov the CD Advice Letter Summary form and attach to the cover letter, supporting documents, if any, and the service list.

Form fields: Date Advice Letter Served to TD._PAL and Service List: 02/12/2026, Utility ID: U- 1002 -C, Utility Name: Frontier California Inc., Advice Letter No.: 13006, Requested Effective Date: 02/13/2026, Advice Letter Tier Level: Information-Only Filing, Advice Letter Subject: December 24, 2025 Late December Storms Declared State of Emergency, Authorization for Filing: D.21-10-020 Ordering Paragraph 6, Compliance Filing, Keyword: Decision/Resolution Compliance

Form fields: Complete (a)-(c) if Keyword Selected: Contract(s), (a) Date Executed, (b) Contract Type: [Contract Type], (c) Total Revenue Amount, Notes/Comments

Table with 4 columns: Contact Information, Full Name, Title, Email Address, Telephone No. Rows include Utility Filer: Judy Geise and Advice Letter Certificate: Tanya Swanson

PROTEST(S) AND RESPONSE(S) TO PROTEST
General Order (GO) 96 -B General Rules 7.4

Email Protest/Response to Protest : TD._PAL@cpuc.ca.gov and the Utility on the same day.
CPUC Communications Division-Advice Letter Coordinator
505 Van Ness Avenue, San Francisco, California 94102

EMAIL ONLY (DO NOT MAIL HARD COPY UNLESS REQUESTED)

CONFIDENTIAL TREATMENT INFORMATION

Decision (D.)16-08-024, D.20-08-031 (corrected by D.21-09-020) and GO 66-D

Have problems sending the Advice Letter via direct email?

Send your advice letter package via CPUC's Secure File Transfer Protocol (FTP) /Kiteworks

February 12, 2026

Advice Letter No. 13006

Frontier California Inc. (Frontier) (U-1002-C) and Citizens Telecommunications Company of California Inc. d/b/a Frontier Communications of California (U1024-C) to the Public Utilities Commission State of California

Subject: D.21-10-020 Ordering Paragraph 6, Compliance Filing – December 24, 2025 Late December Storms Declared State of Emergency

Purpose

The purpose of this Tier 2 Advice Letter (AL) filing is for Frontier California Inc. (U-1002-C) (Frontier) and Citizens Telecommunications Company of California Inc. d/b/a Frontier Communications of California (U1024-C) to demonstrate its compliance with Ordering Paragraph (OP) 6 of D.21-10-020 (Decision) which states:

Within 60 days after service is restored and all restoration or rebuilding work is complete following a disaster discussed in Ordering Paragraphs 4 and 5, the facilities-based wireline or wireless provider shall file a Tier 2 Advice Letter. The Tier 2 Advice Letter shall be filed with Commission's Communications Division at TD._PAL@cpuc.ca.gov, and also provided to the same individuals and entities as required by the initial Tier 1 Advice Letter. This Tier 2 Advice Letter shall include:

- a. a summary of restoration and/or rebuild activities;*
- b. a summary of the meetings and other communications that took place;*
- c. a summary of any changes made after the meet and confer meeting(s);*
- d. a summary of any energy/communication infrastructure added or changed, as well as the location, including a map; and*
- e. other issues that caused delays, such as land rights, permits, or discussions with certain entities.*

Report

On December 24, 2025, Governor Newsom declared a State of Emergency for Los Angeles, Orange, Riverside, San Bernardino, San Diego, and Shasta counties following a series of atmospheric rivers that produced significant rainfall and elevated risks of rockslides, mudslides, landslides, and flooding.

Throughout the event, Frontier's network remained operational, and no service outages occurred due to the storm. High winds did damage two utility poles and related cable infrastructure at three locations within the Frontier California Inc. and Frontier Communications of California service areas. Frontier construction crews gained prompt access to each affected site to evaluate conditions, implement safety precautions, and begin repairs in accordance with established restoration procedures. All necessary restoration work was completed by January 13, 2026.

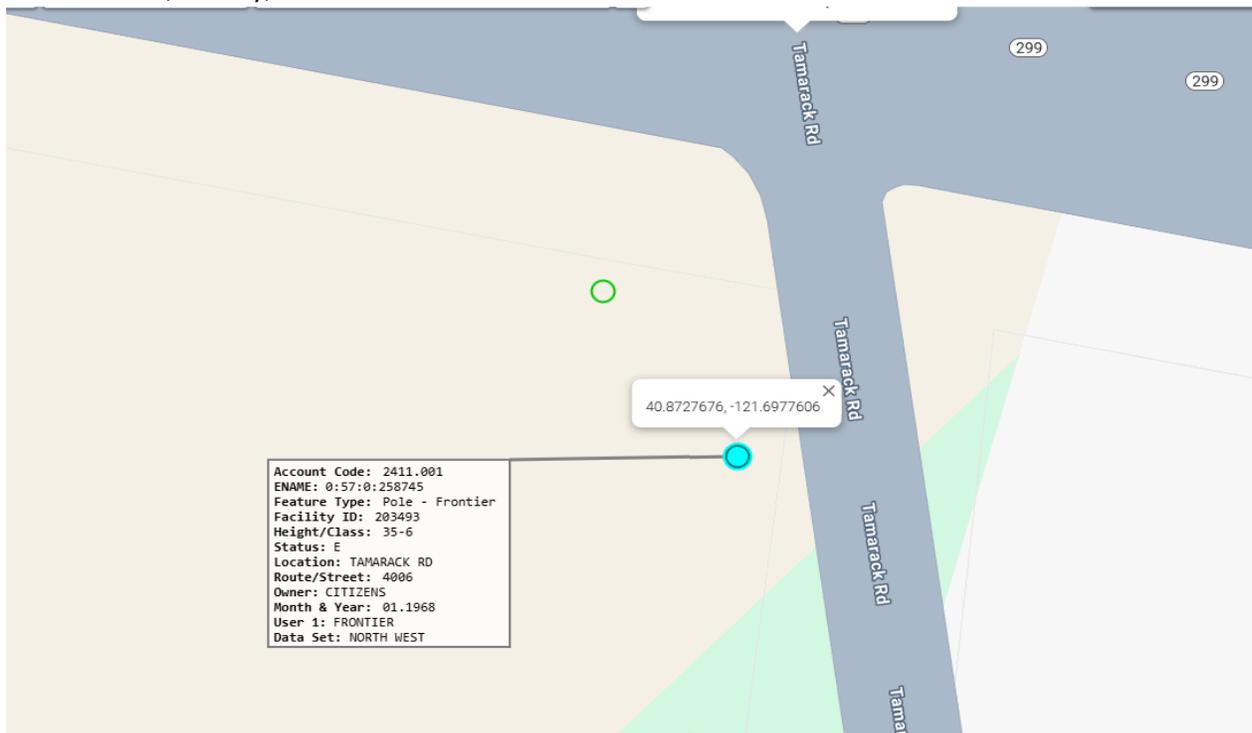
On January 13, 2026, Doug McAllister, Frontier Vice President of External Affairs, met with San Bernardino County Supervisor Dawn Rowe to discuss the Crestline restoration efforts as well as other general matters. Supervisor Rowe noted that she had not received any complaints regarding the storm impacts and expressed satisfaction with Frontier’s restoration activities.

On January 22, 2026, Doug McAllister met with Shasta County Supervisor Kelstrom to review the pole and cable damage that occurred in Burney and Millville during the late-December storms, along with other general topics. Supervisor Kelstrom conveyed that he was satisfied with Frontier’s response and restoration efforts.

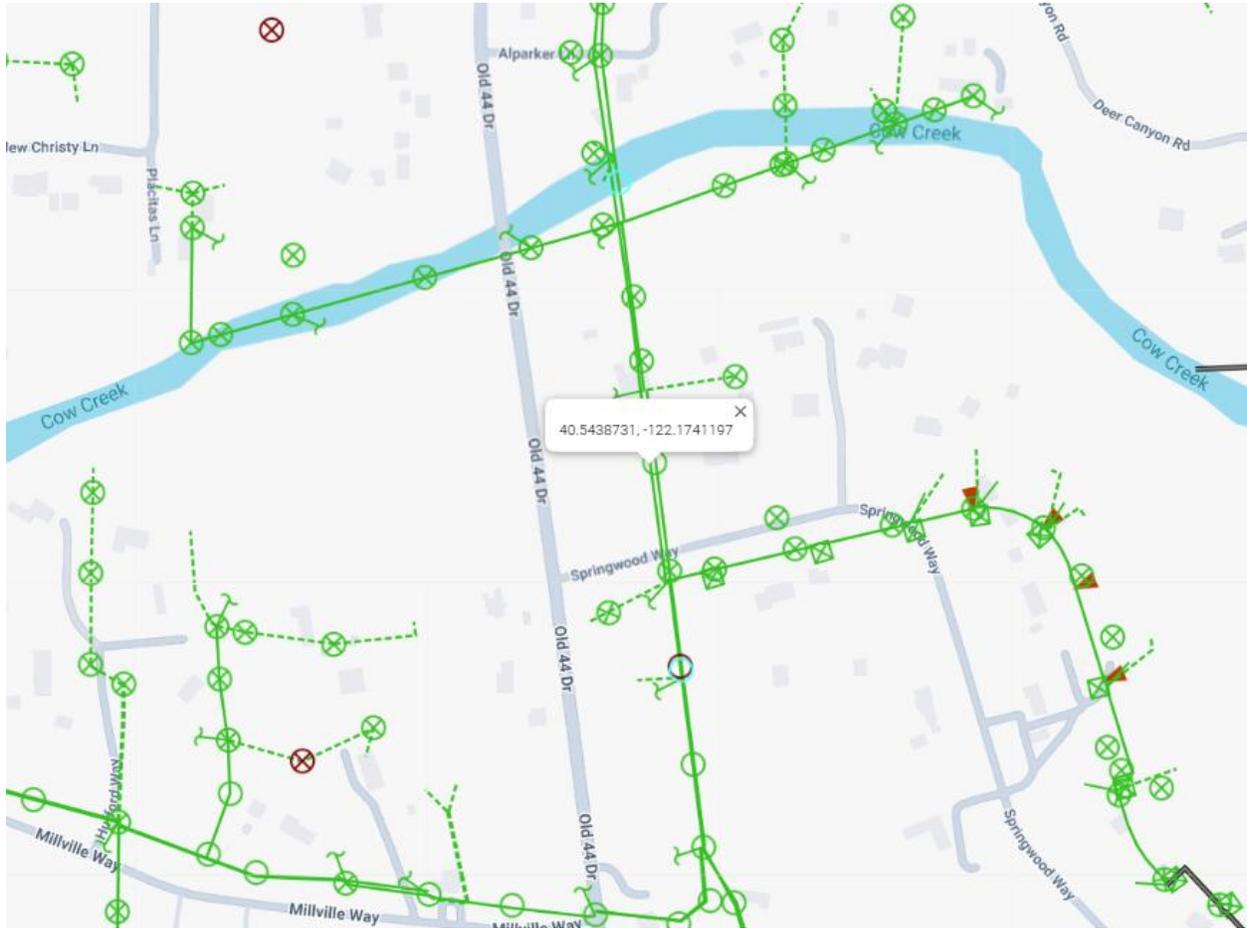
Frontier Communications of California

Location	Damages	Restoration plan	Restoration Date
Burney: Tamarack Rd	~ 330’ 25 pair copper cable (1) CL-6 pole	Replaced cable and pole on a like for like basis.	12/31/2025
Millville: 24370 OLD 44 DR	~ 3.065’ 48 fiber cable (1) CL-7 pole	Replaced cable and pole on a like for like basis.	1/13/2026

Tamarack Rd., Burney, CA



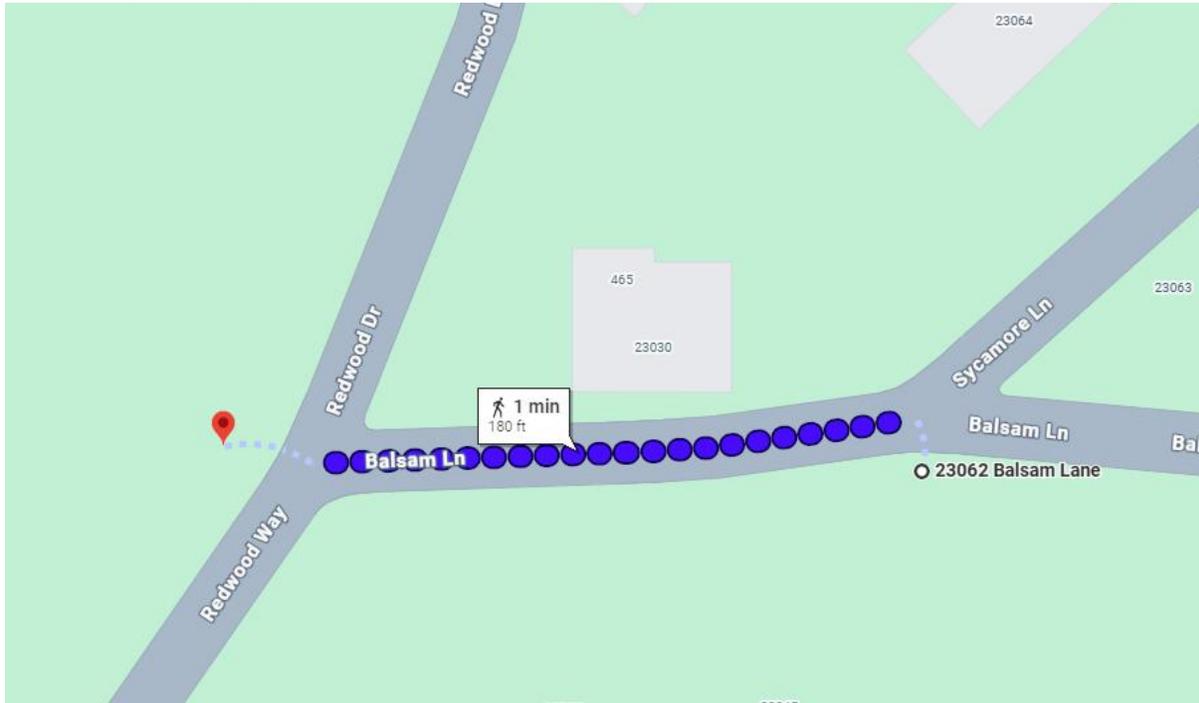
Old 44 Drive, Millville, CA



Frontier California Inc.

Location	Damages	Restoration plan	Restoration Date
Crestline: Balsam Ln.	288Fiber / 4Port terminal tail / 25 pair copper cable approx. 200'	Replaced on a like for like basis.	12/26/2025

Balsam Ln., Crestline, CA



Frontier attests that this advice letter filing complies with General Order 96-B, Telecommunications Industry Rule 8.3, adopted in Decision 07-09-019.

This filing will not change any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

Protests

Anyone may object to this Advice Letter, which was filed on February 12, 2026 by emailing a written protest to TD._PAL@cpuc.ca.gov.

The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the Advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

Judy Geise
Manager, Regulatory
Frontier Communications
1919 McKinney Ave.
Dallas, TX 75201
Judy.geise@ftr.com

To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site (www.cpuc.ca.gov) and look for document links to General Order 96-B. For information about the revised advice letter process effective January 1, 2020, please visit <https://www.cpuc.ca.gov/General.aspx?id=1097>.

Effective Date

Frontier requests that this Tier 2 Advice Letter become effective on February 13, 2026 which is one calendar day after the date of filing in accordance with General Order 96-B, Telecommunications Industry Rule 7.1.

Notice

In accordance with General Order 96-B, Section 4.3, copies of this Advice Letter are being served electronically to parties shown on the attached list and to those interested parties requesting such notification. In addition, Frontier is sending an email copy of this advice letter to the Commission-Maintained Service List.

If you have any questions, please do not hesitate to contact me at 214-724-7719, or by email judy.geise@ftr.com.

Sincerely,



Judy Geise
Manager, Regulatory
judy.geise@ftr.com

cc: Jenny Smith jenny.smith@ftr.com

Frontier California Inc. Advice Letter Service List

Via E-Mail

CPUC TD_ PAL@cpuc.ca.gov

CPUC leh@cpuc.ca.gov

CPUC ORA chris.ungson@cpuc.ca.gov

AT&T regtss@att.com

Consolidated Communications regulatory@surewest.com

State 9-1-1 Program Monica.McGrath@state.ca.gov

Commission-Maintained Service List for “Changes in rates, terms and conditions of service, or initiation of new service” found at: <https://ia.cpuc.ca.gov/alsl/getlist.aspx>

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