

CALIFORNIA PUBLIC UTILITIES COMMISSION
Communications Division Advice Letter Summary Form

Date AL served on parties: 08/15/2025		CPUC Utility Number U - 1002 - C	
Company Name: Frontier California Inc. (Frontier)		<input type="checkbox"/> GRC-LEC <input checked="" type="checkbox"/> URF-Carrier <input type="checkbox"/> CMRS	
Address: 9260 East Stockton Blvd		<input type="checkbox"/> Commission Resolution Requested <input type="checkbox"/> Carrier of Last Resort (See D.96-10-066)	
City, State, ZIP: Elk Grove, CA 95624		AL Tier I <input checked="" type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/>	
Filing AL #: 12973 Requested Effective Date: 08/16/2025		Information-Only <input type="checkbox"/>	
Name:		Email Address:	
Filer	J. Geise	Judy.Geise@ftr.com	(214)-724-7719
Certif.	T. Swanson	Tanya.Swanson@ftr.com	(651) 257-4835

(Name, email address & Phone number are ***Required for "Filer"***)

Keyword: Decision / Resolution Compliance For Contract Keyword, Type: ☐ Government ☐ Other
Date Executed _____ Contract Total Rev (\$) _____

Subject of filing: July 29, 2025 Declared State of Emergency for February 2025 Atmospheric River Storms ncy
(Service(s) included)

Authorization for filing: D.21-10-20 Ordering Paragraph 4, Compliance Filing
(Resolution #, Decision #, etc.)

Tariff Schedules: _____ **No. of Sheets:** _____

Affected services: _____
(Other services affected, pending or replacement AL filings)

Rate Element(s) affected and % change: _____
(Non-recurring and / or recurring)

☐ Customer Notice Required (if so, please attach)

Notes/Comments: _____
(Other information & reference to advice letter, etc.)

File Protest(s) and/or Response(s) to:
Advice Letter Coordinator, Communications Division
505 Van Ness Ave., San Francisco, CA 94102
VIA EMAIL ONLY (DO NOT MAIL HARD COPY)

Email to: TD.PAL@cpuc.ca.gov
Protests must be served to the Communications
Division (TD.PAL) and the Utility on the same day
Refer to GO 96-B 7.4 for additional information

(FOR CPUC USE ONLY) rev. 12/24/19

(Date Filed / Received Stamp by CPUC Industry Division)	Utility Type: _____	Supv. / Analyst _____ / _____ Due Date to Supv.: _____ CD Suspension Requested: <input type="checkbox"/> Yes, see attached
	<input type="checkbox"/> Logged In: _____	Analyst Completion Date: _____ Supervisor Completion Date: _____
	<input type="checkbox"/> Logged Out: _____	Disposition: <input type="checkbox"/> Accepted <input type="checkbox"/> Withdrawn <input type="checkbox"/> Rejected AL / Tariff Effective Date: _____
		Resolution No.: T- _____ Notes: _____



1919 McKinney Ave., Dallas, TX 75201
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August 15, 2025

Advice Letter No. 12973

Frontier California Inc. (U1002-C), Citizens Telecommunications Company of California Inc. d/b/a Frontier Communications of California (U1024-C), and Frontier Communications of the Southwest Inc. (U-1026-C) to the Public Utilities Commission State of California

Subject: D.21-10-20 Ordering Paragraph 4, Compliance Filing – July 29, 2025 Declared State of Emergency for February 2025 Atmospheric River Storms

Purpose

The purpose of this Tier 1 Advice Letter (AL) filing is for Frontier California Inc. (U-1002-C), Citizens Telecommunications Company of California Inc. d/b/a Frontier Communications of California (U1024-C), and Frontier Communications of the Southwest Inc. (U-1026-C) collectively referred to as ('Frontier') to demonstrate its compliance with Ordering Paragraph (OP) 4 of D.21-10-20 (Decision) which states:

In the event of a disaster, declared either by the Governor of California or the President of the United States, that also damages their facilities or leads to a service outage, facilities-based wireline and facilities-based wireless providers shall file a Tier 1 Advice Letter within 15 days from when they are allowed into a disaster area to assess the damage to their facilities. This Advice Letter shall be filed with the Commission's Communications Division at TD._PAL@cpuc.ca.gov. The Advice Letter also must be provided to the appropriate local government contained within the disaster area, including the chief executive or leader of the city, township or Tribal government. In the case of an unincorporated area, the communication must be established with the appropriate County. In the case of Tribal governments, the communication must be established with any Tribe(s) that have Tribal lands or ancestral territory overlapping with any portion of the disaster area. The Advice Letter shall include the following details:

- A. report of what facilities or equipment was damaged;*
- B. restoration and/or rebuild plans, including a description of what is being repaired, replaced or added, and maps of where the restoration will occur;*
- C. the date the facilities-based wireline or wireless provider received access to the damaged area;*
- D. the timeline to make repairs; and*
- E. any changes to any energy/communication infrastructure required; and*
- F. the contact information of the individual responsible for community engagement in these instances.*

Report

A state of emergency was declared on July 29, 2025, by Governor Newsom in the counties of Humboldt, Mendocino, Modoc, Napa, Shasta, Sonoma, and Trinity Counties related to the January 31 - February 17, 2025 atmospheric river storms that resulted in excessive rainfall, landslides and widespread flooding in certain areas.



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As part of normal procedure for a potential significant weather event, Frontier's Business Continuity Team monitored the evolving status of the storms and kept employees informed of weather forecasts, road conditions and closures. Our operations teams kept track of the conditions of our facilities throughout the event. As indicated in Advice Letters No. 12972, 1373, and 222 Frontier California Inc., Citizens Telecommunications Company of California Inc. d/b/a Frontier Communications, and Frontier Communications of the Southwest Inc. facilities did not sustain damages from the February 2025 atmospheric river storms.

As such, community engagement pursuant to Ordering Paragraph 5 of the Decision is not required since Frontier's facilities withstood damage.¹ Additionally, Frontier is not required to submit a 60-day Tier 2 Advice Letter pursuant to Ordering Paragraph 6 of the Decision.²

Frontier attests that this advice letter filing complies with General Order 96-B, Telecommunications Industry Rule 8.3, adopted in Decision 07-09-019.

This filing will not change any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

Protests

Anyone may object to this Advice Letter, which was filed on August 15, 2025 by emailing a written protest to TD._PAL@cpuc.ca.gov.

The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the Advice

¹ 5. Within 30 days of being permitted back into a disaster area discussed in Ordering Paragraph 4, the facilities-based wireless or wireline provider shall meet in person with the impacted community to allow an opportunity to discuss any rebuilding plans and consider incorporating any comments made by the affected community while working on their restoration. The meeting should be with the appropriate local government contained within the disaster area, including the chief executive or leader of the city, township or Tribal government, or their designee. In the case of an unincorporated area, the communication must be established with the appropriate County. In the case of Tribal governments, the meeting(s) must be with any tribe(s) that have Tribal lands or ancestral territory overlapping with any portion of the disaster area.

² 6. Within 60 days after service is restored and all restoration or rebuilding work is complete following a disaster discussed in Ordering Paragraphs 4 and 5, the facilities-based wireline or wireless provider shall file a Tier 2 Advice Letter. The Tier 2 Advice Letter shall be filed with Commission's Communications Division at TD._PAL@cpuc.ca.gov, and also provided to the same individuals and entities as required by the initial Tier 1 Advice Letter. This Tier 2 Advice Letter shall include: a. a summary of restoration and/or rebuild activities; b. a summary of the meetings and other communications that took place; c. a summary of any changes made after the meet and confer meeting(s); d. a summary of any energy/communication infrastructure added or changed, as well as the location, including a map; and e. other issues that caused delays, such as land rights, permits, or discussions with certain entities.



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letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

Judy Geise
Manager, Regulatory
Frontier Communications
1919 McKinney Ave.
Dallas, TX 75201
Judy.geise@ftr.com

To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site (www.cpuc.ca.gov) and look for document links to General Order 96-B. For information about the revised advice letter process effective January 1, 2020, please visit <https://www.cpuc.ca.gov/General.aspx?id=1097>.

Effective Date

Frontier requests that this Tier 1 Advice Letter become effective on August 16, 2025 which is one calendar day after the date of filing in accordance with General Order 96-B, Telecommunications Industry Rule 7.1.

Notice

In accordance with General Order 96-B, Section 4.3, copies of this Advice Letter are being served electronically to parties shown on the attached list and to those interested parties requesting such notification. In addition, Frontier is sending an email copy of this advice letter to the Commission-Maintained Service List.

If you have any questions, please do not hesitate to contact me at 214-724-7719, or by email judy.geise@ftr.com.

Sincerely,

Judy Geise
Manager, Regulatory
judy.geise@ftr.com

cc: Jenny Smith jenny.smith@ftr.com



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Frontier California Inc. Service List

Via E-Mail

CPUC TD. PAL@cpuc.ca.gov

CPUC leh. leh@cpuc.ca.gov

CPUC ORA chris.ungson@cpuc.ca.gov

AT&T regtss@att.com

Consolidated Communications regulatory@surewest.com

State 9-1-1 Program Monica.McGrath@state.ca.gov

Commission-Maintained Service List for “Changes in rates, terms and conditions of service, or initiation of new service” found at: <https://ia.cpuc.ca.gov/alsl/getlist.aspx>

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