



21 West Avenue, Spencerport, NY 14559
Frontier.com

December 13, 2024

Service Catalog Letter No. SC82

Ms. Breanne Potter
Commission Secretary
Public Utilities Commission of Nevada
Capital Plaza
1150 East William Street
Carson City, Nevada 89701-3109

Re: Frontier Communications of the Southwest Inc.: –
Grandfather Residential Bundles

Dear Ms. Potter,

In accordance with the Nevada Administrative Code NAC 704.4247 Frontier Communications of the Southwest Inc. is hereby notifying the Public Utilities Commission. The purpose of this filing is to grandfather residential bundles.

Any questions or notification pertaining to this filing should be directed to me at (585) 777-7572, 21 West Avenue, Spencerport, NY.

Respectfully Submitted,

/s/ Teresa M. Ali
Analyst, Regulatory Reporting

Enclosure

BUNDLED SERVICES

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 BUNDLED SERVICES
Frontier Digital Phone Essentials – Grandfathered as of January 1, 2025

(C)

A. GENERAL

The Frontier Digital Phone Essentials is a bundle offering available to residential customers that subscribe to flat rate service. The bundle includes one Residential Local Exchange Network Access Line, a combination of local features and Unlimited Extended Area Service. Customer's can take any combination of features for the same flat rate charge. The feature package is optional and is available for an additional charge.

Basic Bundle

Local Exchange Network Access Line
Unlimited Extended Area Service

Caller ID Number Only
Call Waiting/Cancel Call Waiting

Feature Package

3 Way Calling
*66 Busy Number Redial
*69 Call Return
Anonymous Call Block/Rejection
Call Forward Busy/No Answer
Selective Call Forward

Basic Call Forward
Speed Call 8
Distinctive Ring
Call Forward Busy
Selective Call Acceptance
Priority Call

B. SPECIAL CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of this Service Catalog.
3. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed and/or Service Catalog rates.
4. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing General and Local Exchange Tariff No. 4-C rules.
5. Customers may add or delete any features offered in the bundle without a service order charge.

This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

BUNDLED SERVICES

Frontier Digital Phone Essentials – Grandfathered as of January 1, 2025 (Continued)

(C)

B. SPECIAL CONDITIONS (Continued)

6. No discounts will be given to subscribers that do not use all the features or have some features turned off.
7. The bundle is offered on a month-to-month basis.
8. The bundle will appear as a single line item on the bill.
9. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
10. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
11. Unlimited Extended Area Service is only available in designated exchange areas as defined in this Service Catalog.
12. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

C. Stay Connected Seasonal Offering * allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
5. The cost of the service includes the Subscriber Line Charge.
6. This service does not change any other terms and conditions of the product.
7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
8. The Federal Subscriber Line Charge is included in the monthly rate.
9. All applicable taxes and surcharges apply.

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Digital Phone Essentials – Grandfathered as of January 1, 2025 (Continued)

(C)

D. RATES

1. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
2. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 5 apply to the installation of individual components of the bundle.
3. Frontier Digital Phone Essentials bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Essentials	\$21.99
Feature Package	\$6.49
Stay Connected Seasonal Offering *	\$9.99

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Digital Phone Unlimited – Grandfathered as of January 1, 2025

(C)

A. GENERAL

The Frontier Digital Phone Unlimited Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Local Exchange Network Access Line	Speed Call 8
Unlimited Extended Area Service	*69 Call Return
*66 Busy Number Redial	Call Waiting/Cancel Call Waiting
Caller ID Number Only	

Feature Package

Basic Call Forward	3 Way Calling
Distinctive Ring	Anonymous Call Block/Rejection
Priority Call	Call Forward Busy/No Answer
Call Forward Busy	Selective Call Forward
Selective Call Acceptance	

B. SPECIAL CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of this Service Catalog.
3. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing General and Local Exchange Tariff No. 4-C rules.
4. Customers may add or delete any features offered in the bundle without a service order charge.
5. No discounts will be given to subscribers that do not use all the features or have some features turned off.
6. The bundle is offered on a month-to-month.

This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

BUNDLED SERVICES

Frontier Digital Phone Unlimited – Grandfathered as of January 1, 2025 (Continued)

(C)

B. SPECIAL CONDITIONS (Continued)

7. The bundle will appear as a single line item on the bill.
8. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
9. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
10. Unlimited Extended Area Service is only available in designated exchange areas as defined in this Service Catalog.
11. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

C. Stay Connected Seasonal Offering * allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
5. The cost of the service includes the Subscriber Line Charge.
6. This service does not change any other terms and conditions of the product.
7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
8. The Federal Subscriber Line Charge is included in the monthly rate.
9. All applicable taxes and surcharges apply.

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Digital Phone Unlimited – Grandfathered as of January 1, 2025 (Continued)

(C)

D. RATES

1. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
2. Nonrecurring charges associated with establishing Frontier Digital Phone Unlimited service do not apply.
3. Frontier Digital Phone Unlimited bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$6.49
Stay Connected Seasonal Offering *	\$9.99

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

 BUNDLED SERVICES
Frontier Digital Phone Unlimited Plus – Grandfathered as of January 1, 2025

(C)

A. GENERAL

The Frontier Digital Phone Unlimited Plus Service is a bundle offering available to residential customers and includes two Residential Local Exchange Network Access Lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Two Local Exchange Network Access Lines
 Unlimited Extended Area Service
 *66 Busy Number Redial
 Caller ID Number Only

Call Waiting/Cancel Call Waiting
 Speed Call 8
 *69 Call Return

Feature Package

Basic Call Forward
 Anonymous Call Block/Rejection
 Call Forward Busy
 Selective Call Forward

3 Way Calling
 Distinctive Ring
 Priority Call
 Call Forward Busy/No Answer
 Selective Call Acceptance

B. SPECIAL CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of this Service Catalog.
3. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed and/or Service Catalog rates.
4. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing General and Local Exchange Tariff No. 4-C rules.
5. Customers may add or delete any features offered in the bundle without a service order charge.
6. No discounts will be given to subscribers that do not use all the features or have some features turned off.

This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

BUNDLED SERVICES

Frontier Digital Phone Unlimited Plus – Grandfathered as of January 1, 2025 (Continued)

(C)

B. SPECIAL CONDITIONS (Continued)

7. The bundle is offered on a month-to-month basis.
8. The bundle will appear as a single line item on the bill.
9. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
10. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
11. Unlimited Extended Area Service is only available in designated exchange areas as defined in this Service Catalog.
12. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

C. Stay Connected Seasonal Offering * allows the customer to suspend the Digital Phone Unlimited Plus while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
5. The cost of the service includes the Subscriber Line Charge.
6. This service does not change any other terms and conditions of the product.
7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
8. The Federal Subscriber Line Charge is included in the monthly rate.
9. All applicable taxes and surcharges apply.

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Digital Phone Unlimited Plus – Grandfathered as of January 1, 2025 (Continued)

(C)

D. RATES

1. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
2. Nonrecurring charges associated with establishing Frontier Digital Phone Unlimited service do not apply.
3. Frontier Digital Phone Unlimited Plus bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited Plus	\$31.99
Feature Package	\$6.49
Stay Connected Seasonal Offering *	\$9.99

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Digital Phone Unlimited (Challenger) – Grandfathered as of January 1, 2025

(C)

A. GENERAL

The Frontier Digital Phone Unlimited (Challenger) Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer’s choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Local Exchange Network Access Line
Unlimited Extended Area Service

Caller ID Number Only
Call Waiting/Cancel Call Waiting

Feature Package

*66 Busy Number Redial
*69 Call Return
Anonymous Call Block/Rejection
Call Forward Busy/No Answer
Selective Call Forward
Selective Call Acceptance

Basic Call Forward
Speed Call 8
Distinctive Ring
3 Way Calling
Call Forward Busy
Priority Call

B. SPECIAL CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of this Service Catalog.
3. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed and/or Service Catalog rates.
4. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing General and Local Exchange Tariff 4-C rules.
5. Customers may add or delete any features offered in the bundle without a service order charge.
6. No discounts will be given to subscribers that do not use all the features or have some features turned off.

This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

BUNDLED SERVICES

Frontier Digital Phone Unlimited (Challenger) – Grandfathered as of January 1, 2025 Continued)

(C)

B. SPECIAL CONDITIONS (Continued)

7. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
8. The bundle is offered on a month-to-month basis.
9. The bundle will appear as a single line item on the bill.
10. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
11. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
12. Unlimited Extended Area Service is only available in designated exchange areas as defined in this Service Catalog.
13. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.

C. Stay Connected Seasonal Offering * allows the customer to suspend the Digital Phone Unlimited (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
5. The cost of the service includes the Subscriber Line Charge.
6. This service does not change any other terms and conditions of the product.
7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
8. The Federal Subscriber Line Charge is included in the monthly rate.
9. All applicable taxes and surcharges apply.

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.

BUNDLED SERVICES

Frontier Digital Phone Unlimited (Challenger) – Grandfathered as of January 1, 2025 Continued)

(C)

D. RATES

1. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
2. Nonrecurring charges associated with establishing Frontier Digital Phone Unlimited service do not apply.
3. Frontier Digital Phone Unlimited (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited (Challenger)	\$21.99
Feature Package	\$6.49
Stay Connected Seasonal Offering *	\$9.99

* Stay Connected Seasonal Offering is grandfathered and limited to all existing subscribers at their existing locations as of June 5, 2020.