



21 West Ave., Spencerport, NY 14559  
[Frontier.com](http://Frontier.com)

December 17, 2024

Advice Letter No.: NAV-24-04

Records Management Bureau  
New Mexico Public Regulation Commission  
1120 Paseo De Peralta  
Santa Fe, NM 87501-2747

**RE: Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company – Digital Phone Feature Pack rate increase**

Dear Commissioners and Staff:

Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company submits an electronic filing of revised tariff sheets for the New Mexico Public Regulation Commission review and approval.

The purpose of this filing is to increase the Residence Digital Phone Feature Pack monthly rate.

A copy of the newspaper ad and affidavit will be sent to the Commission after publication.

It is respectfully requested that this filing become effective on January 1, 2025.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or [Leslie.Zink@ftr.com](mailto:Leslie.Zink@ftr.com).

Sincerely,

Leslie Zink  
Sr. Manager, Pricing & Tariffs

LZ: tr  
Enclosures

**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE SERVICE – Grandfathered as of May 6, 2019 (Continued)**

**IV. RATES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Service bundle is provided at the following rate:

	<u>Monthly Rate</u>	
Frontier Digital Phone Service	\$39.99	
Digital Phone Enhanced Feature Pack	\$7.49	(I)

**V. CONDITIONS**

- A. The bundles are available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Charge.
- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE UNLIMITED (CHALLENGER)** (Continued) - Grandfathered as of January 1, 2025

**III. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Section 15 do not apply.
- C. Frontier Digital Phone Unlimited (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited (Challenger)	\$21.99	
Feature Package	\$7.49	
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99	(I)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of May 25, 2020.

**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER)** (Continued) - Grandfathered as of January 1, 2025

**III. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- B. Nonrecurring Service Order Charges as specified in Section 15 do not apply.
- C. Frontier Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99	
Feature Package	\$7.49	(I)
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99	

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of May 25, 2020.

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**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE ESSENTIALS** (Continued) – Grandfathered as of January 1, 2025

**II. SPECIAL CONDITIONS** (Continued)

L. (Continued)

- E. The cost of the service includes the Subscriber Line Charge.
- F. This service does not change any other terms and conditions of the product.
- G. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
- H. The Federal Subscriber Line Charge is included in the monthly rate.
- I. All applicable taxes and surcharges apply.

**III. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Unless otherwise stated elsewhere in this section, Service Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Essentials bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Essentials	\$21.99	
Feature Package	\$7.49	
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99	(I)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of May 25, 2020.

**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE UNLIMITED** (Continued) – Grandfathered as of January 1, 2025

**II. SPECIAL CONDITIONS** (Continued)

K. (Continued)

7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
8. The Federal Subscriber Line Charge is included in the monthly rate.
9. All applicable taxes and surcharges apply.

**III. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Section 15 do not apply.
- C. Frontier Digital Phone Unlimited bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited	\$31.99	
Feature Package	\$7.49	
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99	(I)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of May 25, 2020.

**BUNDLED SERVICES**

**FRONTIER DIGITAL PHONE UNLIMITED PLUS – Grandfathered as of January 1, 2025**

**II. SPECIAL CONDITIONS (Continued)**

L. (Continued)

7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
8. The Federal Subscriber Line Charge is included in the monthly rate.
9. All applicable taxes and surcharges apply.

**III. RATES AND CHARGES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Section 15 do not apply.
- C. Frontier Digital Phone Unlimited Plus bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited Plus	\$31.99	
Feature Package	\$7.49	
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99	(I)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of May 25, 2020.

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**DISCONTINUED SERVICES**

**FRONTIER DIGITAL PHONE BRONZE\*(1) (Continued)**

**IV. RATES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Bronze bundle is provided at the following rate:

	<u>Monthly Rate</u>	
Frontier Digital Phone Bronze	\$19.99	
Digital Phone Enhanced Feature Pack	\$7.49	(I)
Voice Mail –add on:		
• Basic Voice Mail	\$4.49	
• Deluxe Voice Mail	\$4.99	

**V. CONDITIONS**

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- D. Frontier Digital Phone Bronze service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

\* This bundle was previously called Frontier Digital Phone Bronze.

(1) This service offering has been Grandfathered as of June 16, 2009 and is limited to all existing subscribers at their existing locations.



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**DISCONTINUED SERVICES**

**FRONTIER DIGITAL PHONE PLUS-2010 SERVICE** – Grandfathered as of July 14, 2012  
(Continued)

**IV. RATES**

- A. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Charges as specified in Tariff Section 15 apply to the installation of the bundle.
- C. Frontier Digital Phone Plus-2010 Service is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Plus-2010 Service	\$39.99
Digital Phone Enhanced Feature Pack	\$7.49

(I)

**V. CONDITIONS**

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone Plus Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. The custom calling features and voice mail service included in the Frontier Digital Phone Plus bundle will be activated on only one of the access lines designated by the customer.

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**DISCONTINUED SERVICES**

**FRONTIER DIGITAL PHONE ESSENTIALS 1-2010** – Grandfathered as of July 14, 2012  
(Continued)

**IV. RATES**

- A. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 15 apply to the installation of the bundle.
- C. Frontier Digital Phone Essentials 1-2010 Service is provided at the following rates:

**Monthly Rate**

Frontier Digital Phone Essentials 1-2010	\$28.99
Unlimited Feature Pack	\$7.49
Stay Connected Seasonal Service <sup>1</sup>	\$9.99

(l)

**V. CONDITIONS**

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone Essentials 1-2010 Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered in the bundle without incurring a Service Charge.
- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of May 25, 2020.

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**DISCONTINUED SERVICES**

**FRONTIER DIGITAL PHONE NATIONWIDE WITH ESSENTIALS 1-2010 SERVICE –**  
Grandfathered as of July 14, 2012 (Continued)

**IV. RATES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Nationwide with Essentials 1-2010 bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Nationwide with Essentials 1-2010	\$39.99
Digital Phone Enhanced Feature Pack	\$7.49
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99

(I)

**V. CONDITIONS**

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Customers may add or delete any features offered in the bundle without a service order charge.
- D. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- E. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing tariff rules.
- F. The bundles are offered on a month to month.
- G. The bundle will appear as a single line item on the bill.

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of May 25, 2020.

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**DISCONTINUED SERVICES**

**FRONTIER DIGITAL PHONE NATIONWIDE EXTRA WITH ESSENTIALS 1-2010 SERVICE –**  
Grandfathered as of July 14, 2012 (Continued)

**IV. RATES**

- A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Nationwide Extra with Essentials 1-2010 bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Nationwide Extra with Essentials 1-2010	\$39.99
Digital Phone Enhanced Feature Pack	\$7.49
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99

(I)

**V. CONDITIONS**

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Customers may add or delete any features offered in the bundle without a service order charge.
- D. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- E. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing tariff rules.
- F. The bundles are offered on a month to month.
- G. The bundle will appear as a single line item on the bill.

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of May 25, 2020.