



21 West Ave., Spencerport, NY 14559  
[Frontier.com](http://Frontier.com)

November 25, 2024

Advice Letter No. UT-24-01

Mr. Gary Widerburg  
Commission Administrator  
Public Service Commission of Utah  
Heber M. Wells Building  
160 East 300 South,  
Salt Lake City, Utah 84111

**RE: Citizens Telecommunications Company of Utah  
d/b/a Frontier Communications of Utah – Grandfather Residential Bundles**

Dear Mr. Widerburg:

Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah (Frontier) hereby submits an electronic filing of revised tariff sheets, Exhibit A and a redline version of proposed tariff sheets, Exhibit B as required by Utah Administrative Code R746-405-2(D)(6).

The purpose of this filing is to grandfather residential bundles.

It is respectfully requested that this filing become effective on January 1, 2025.

The proposed tariff revisions do not constitute a violation of state law or PSC rule pursuant to Utah Administrative Code R746-405-2(D)(3)(g). We conclude, without prejudice to dissimilar conclusions in future filings, that in this instance these deficiencies are not material enough to be a basis to suspend or deny the tariff.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or [Leslie.Zink@ftr.com](mailto:Leslie.Zink@ftr.com).

Sincerely,

Leslie Zink  
Sr. Manager, Pricing & Tariffs

LZ: ls  
Enclosures

## CERTIFICATE OF SERVICE

I hereby certify that on this 25th day of November 2024, a true copy of the foregoing filing was sent via email to the following:

Gary Widerburg, PSC of Utah

[psc@utah.gov](mailto:psc@utah.gov)

Respectfully submitted,



---

Leslie Zink  
Sr. Manager, Pricing & Tariffs  
Frontier Communications  
21 West Ave.  
Spencerport, NY 14559  
585-777-4717  
[Leslie.Zink@ftr.com](mailto:Leslie.Zink@ftr.com)

SCHEDULE NO. A-3

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 95 of this Schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
<b>1</b>	<b>44<sup>th</sup> Revised</b>	31	Original	<b>63</b>	<b>4<sup>th</sup> Revised</b>
<b>1.1</b>	<b>7<sup>th</sup> Revised</b>	32	4 <sup>th</sup> Revised	<b>64</b>	<b>3<sup>rd</sup> Revised</b>
2	5 <sup>th</sup> Revised	33	5 <sup>th</sup> Revised	<b>65</b>	<b>4<sup>th</sup> Revised</b>
2.1	1 <sup>st</sup> Revised	33.1	2 <sup>nd</sup> Revised	<b>66</b>	<b>4<sup>th</sup> Revised</b>
2.2	Original	34	3 <sup>rd</sup> Revised	67	2 <sup>nd</sup> Revised
2.3	Original	35	3 <sup>rd</sup> Revised	68	2 <sup>nd</sup> Revised
2.4	Original	36	2 <sup>nd</sup> Revised	69	2 <sup>nd</sup> Revised
3	3 <sup>rd</sup> Revised	37	2 <sup>nd</sup> Revised	70	2 <sup>nd</sup> Revised
4	3 <sup>rd</sup> Revised	38	1 <sup>st</sup> Revised	71	1 <sup>st</sup> Revised
5	1 <sup>st</sup> Revised	39	5 <sup>th</sup> Revised	72	1 <sup>st</sup> Revised
6	2 <sup>nd</sup> Revised	40	6 <sup>th</sup> Revised	73	1 <sup>st</sup> Revised
7	2 <sup>nd</sup> Revised	41	4 <sup>th</sup> Revised	74	1 <sup>st</sup> Revised
8	2 <sup>nd</sup> Revised	41.1	3 <sup>rd</sup> Revised	75	1 <sup>st</sup> Revised
9	2 <sup>nd</sup> Revised	42	3 <sup>rd</sup> Revised	76	1 <sup>st</sup> Revised
10	3 <sup>rd</sup> Revised	43	2 <sup>nd</sup> Revised	77	1 <sup>st</sup> Revised
11	1 <sup>st</sup> Revised	44	2 <sup>nd</sup> Revised	78	1 <sup>st</sup> Revised
12	1 <sup>st</sup> Revised	45	2 <sup>nd</sup> Revised	79	1 <sup>st</sup> Revised
13	Original	45.1	Original	80	1 <sup>st</sup> Revised
14	Original	46	3 <sup>rd</sup> Revised	81	1 <sup>st</sup> Revised
15	Original	47	4 <sup>th</sup> Revised	82	1 <sup>st</sup> Revised
16	1 <sup>st</sup> Revised	48	2 <sup>nd</sup> Revised	83	1 <sup>st</sup> Revised
17	2 <sup>nd</sup> Revised	49	3 <sup>rd</sup> Revised	84	1 <sup>st</sup> Revised
18	Original	50	5 <sup>th</sup> Revised	85	1 <sup>st</sup> Revised
19	Original	51	2 <sup>nd</sup> Revised	86	1 <sup>st</sup> Revised
20	Original	52	1 <sup>st</sup> Revised	87	1 <sup>st</sup> Revised
21	Original	53	1 <sup>st</sup> Revised	88	1 <sup>st</sup> Revised
22	Original	54	Original	89	1 <sup>st</sup> Revised
23	Original	55	3 <sup>rd</sup> Revised	90	1 <sup>st</sup> Revised
24	Original	56	5 <sup>th</sup> Revised	91	1 <sup>st</sup> Revised
25	1 <sup>st</sup> Revised	57	4 <sup>th</sup> Revised	92	1 <sup>st</sup> Revised
26	1 <sup>st</sup> Revised	58	2 <sup>nd</sup> Revised	93	1 <sup>st</sup> Revised
27	1 <sup>st</sup> Revised	59	2 <sup>nd</sup> Revised	94	1 <sup>st</sup> Revised
28	1 <sup>st</sup> Revised	60	3 <sup>rd</sup> Revised	95	1 <sup>st</sup> Revised
29	Original	<b>61</b>	<b>3<sup>rd</sup> Revised</b>		
30	Original	<b>62</b>	<b>4<sup>th</sup> Revised</b>		

SCHEDULE NO. A-3

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 96 through 110 of this Schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
96	1 <sup>st</sup> Revised				
97	1 <sup>st</sup> Revised				
98	1 <sup>st</sup> Revised				
99	Original				
100	Original				
101	1 <sup>st</sup> Revised				
<b>102</b>	<b>2<sup>nd</sup> Revised</b>				
<b>103</b>	<b>4<sup>th</sup> Revised</b>				
<b>104</b>	<b>5<sup>th</sup> Revised</b>				
<b>105</b>	<b>2<sup>nd</sup> Revised</b>				
<b>106</b>	<b>4<sup>th</sup> Revised</b>				
<b>107</b>	<b>5<sup>th</sup> Revised</b>				
<b>108</b>	<b>2<sup>nd</sup> Revised</b>				
<b>109</b>	<b>4<sup>th</sup> Revised</b>				
<b>110</b>	<b>5<sup>th</sup> Revised</b>				

---

Issued: November 25, 2024

Issued By:  
Leslie Zink

Effective: January 1, 2025

Advice letter No. UT-24-01

Manager, Regulatory Reporting

SCHEDULE NO. A-3

BUNDLED SERVICES

**FRONTIER DIGITAL PHONE UNLIMITED (CHALLENGER) – Grandfathered as of January 1, 2025 (C)**

GENERAL

The Frontier Digital Phone Unlimited (Challenger) Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Local Exchange Network Access Line	Caller ID with Name
Unlimited Extended Area Service	Call Waiting/Cancel Call Waiting

Feature Package

*66 Busy Number Redial	Speed Call 30
*69 Call Return	Distinctive Ring
Anonymous Call Block/Rejection	3 Way Calling
Basic Call Forward	Call Forward Busy/No Answer
Selective Call Forward	Priority Call

CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.
- D. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- E. Customers may add or delete any features offered in the bundle without a service order charge.
- F. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- G. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

SCHEDULE NO. A-3

BUNDLED SERVICES

**FRONTIER DIGITAL PHONE UNLIMITED (CHALLENGER)** (Continued) – Grandfathered as of January 1, 2025

(C)  
(C)

CONDITIONS (Continued)

- H. The bundle is offered on a month-to-month basis.
- I. The bundle will appear as a single line item on the bill.
- J. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- K. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- L. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- M. Stay Connected Seasonal Offering <sup>1</sup> allows the customer to suspend the Digital Phone Unlimited (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - 5. The cost of the service includes the Subscriber Line Charge.
  - 6. This service does not change any other terms and conditions of the product.
  - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  - 8. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - 9. All other applicable taxes and surcharges apply.

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020.

SCHEDULE NO. A-3

BUNDLED SERVICES

**FRONTIER DIGITAL PHONE UNLIMITED (CHALLENGER)** (Continued) – Grandfathered as of (C)  
January 1, 2025 (C)

RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- B. Nonrecurring Service Order Charges as specified in Schedule No. A-5 do not apply.
- C. Frontier Digital Phone Unlimited (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited (Challenger)	\$21.99
Feature Package	\$4.99
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99

SCHEDULE NO. A-3

BUNDLED SERVICES

**FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER)** – Grandfathered as of January 1, 2025 (C)  
(C)

GENERAL

The Frontier Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two flat-rate residential one-party service access lines and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Unlimited Extended Area Service  
Caller ID with Name  
Call Waiting/Cancel Call Waiting

Feature Package

Call Waiting	Speed Call 30
*66 Busy Number Redial	Distinctive Ring
*69 Call Return	3 Way Calling
Anonymous Call Block/Rejection	Call Forward Busy/No Answer
Basic Call Forward	Priority Call
Selective Call Forward	

CONDITIONS

- A. The Frontier Digital Phone Unlimited Plus (Challenger) Service is available where technically feasible.
- B. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the Price List.
- C. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Price List rules.
- D. Customers may add or delete any features offered in the bundle without a service order charge.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- F. The bundle is offered on a month-to-month basis.
- G. The bundle will appear as a single line item on the bill.



SCHEDULE NO. A-3

BUNDLED SERVICES

**FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER) (Continued) – Grandfathered**  
as of January 1, 2025

(C)  
(C)

CONDITIONS (Continued)

- H. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- I. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- J. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- K. Unlimited Extended Area Service is only available in designated exchange areas as defined in the Price List.
- L. Stay Connected Seasonal Offering <sup>1</sup> allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. Customer's line will be available for 911 calls only at the time of suspension.
  - 4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - 5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - 6. The cost of the service includes the Subscriber Line Charge.
  - 7. This service does not change any other terms and conditions of the product.
  - 8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  - 9. All other applicable taxes and surcharges apply.

SCHEDULE NO. A-3

BUNDLED SERVICES

**FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER)** (Continued) – Grandfathered (C)  
as of January 1, 2025 (C)

RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- B. Nonrecurring Service Order Charges as specified in Schedule A-5 do not apply.
- C. Frontier Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99
Feature Package	\$4.99
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE ESSENTIALS** – Grandfathered as of January 1, 2025

(C)

GENERAL

A1 Frontier Digital Phone Essentials is a bundle offering available to residential customers that subscribe to flat rate service. The bundle includes one Basic Flat Rate Residential One-Party Access Line, a combination of local features, Unlimited Extended Area Service. Customer's can take any combination of features for the same flat rate charge. The feature package is optional and is available for an additional charge.

Basic Bundle

Basic Flat Rate Access Line	Call Waiting ID
Unlimited Extended Area Service	Caller ID with Name
Call Waiting/Cancel Call Waiting	

Feature Package

3 Way Calling	
*66 Busy Number Redial	Speed Call 8 <sup>(1)</sup> or Speed Call 30
*69 Call Return	Distinctive Ring
Anonymous Call Rejection	Call Waiting
Call Forward Variable or Fixed	Call Forward Busy
Selective Call Forward	Selective Call Rejection
Selective Call Acceptance	Priority Call

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- A3 When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.
- A4 Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing tariff rules.

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE ESSENTIALS** (Continued) – Grandfathered as of January 1, 2025 (C)

CONDITIONS

- A5 Customers may add or delete any features offered in the bundle without a service order charge.
- A6 No discounts will be given to subscribers that do not use all the features or have some features turned off.
- A7 The bundle is offered on a month-to-month basis.
- A8 The bundle will appear as a single line item on the bill.
- A9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- A10 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A11 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A12 Stay Connected Seasonal Offering <sup>1</sup> allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
- B1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
- B2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- B3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
- B4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE ESSENTIALS** (Continued) – Grandfathered as of January 1, 2025 (C)

CONDITIONS (Continued)

A12 (Continued)

- B5 The cost of the service includes the Subscriber Line Charge.
- B6 This service does not change any other terms and conditions of the product.
- B7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
- B8 The Federal Subscriber Line Charge is included in the monthly rate.
- B9 All applicable taxes and surcharges apply.

RATES

- A1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.

A2

- A3 Frontier Digital Phone Essentials bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Essentials	\$21.99
Feature Package	\$2.99
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE UNLIMITED** – Grandfathered as of January 1, 2025

(C)

GENERAL

A1 The Frontier Digital Phone Unlimited Service is a bundle offering available to residential customers. The bundle includes one Basic Flat Rate Residential One-Party Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Basic Flat Rate Access Line	Call Waiting ID
Unlimited Extended Area Service	Speed Call 8 <sup>(1)</sup>
*66 Busy Number Redial	*69 Call Return
Caller ID with Name	

Feature Package

Call Waiting	3 Way Calling
Distinctive Ring	Speed Call 30
Priority Ring	Anonymous Call Rejection
Call Forward Busy	Call Forward Variable or Fixed
Selective Call Rejection	Selective Call Acceptance
Selective Call Forward	

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- A3 Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- A4 Customers may add or delete any features offered in the bundle without a service order charge.

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

## SCHEDULE NO. A-3

## BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE UNLIMITED** (Continued) – Grandfathered as of January 1, 2025 (C)

## CONDITIONS (Continued)

- A5 No discounts will be given to subscribers that do not use all the features or have some features turned off.
- A6 The bundle is offered on a month-to-month.
- A7 The bundle will appear as a single line item on the bill.
- A8 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- A9 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A10 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A11 Stay Connected Seasonal Offering <sup>1</sup> allows the customer to suspend the Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
- B1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
- B2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- B3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
- B4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- B5 The cost of the service includes the Subscriber Line Charge.

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE UNLIMITED** (Continued) – Grandfathered as of January 1, 2025 (C)

CONDITIONS (Continued)

A11 (Continued)

B6 This service does not change any other terms and conditions of the product.

B7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

B8 The Federal Subscriber Line Charge is included in the monthly rate.

B9 All applicable taxes and surcharges apply.

RATES

A1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.

A2

A3 Frontier Digital Phone Unlimited bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$2.99
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020.



SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE UNLIMITED PLUS** – Grandfathered as of January 1, 2025

(C)

GENERAL

A1 The Frontier Digital Phone Unlimited Plus Service is a bundle offering available to residential customers and includes two Flat Rate Residential One-Party Access Lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Two Flat Rate Access Lines	Call Waiting/Cancel Call Waiting
Unlimited Extended Area Service	Call Waiting ID
*66 Busy Number Redial	Speed Call 8 <sup>(1)</sup>
Caller ID with Name	*69 Call Return

Feature Package

Call Waiting	3 Way Calling
Anonymous Call Rejection	Distinctive Ring
Call Forward Busy	Priority Ring
Selective Call Forward	Call Forward Variable or Fixed
Selective Call Acceptance	Selective Call Rejection

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- A3 When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.
- A4 Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.

<sup>(1)</sup> This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE UNLIMITED PLUS** (Continued) – Grandfathered as of January 1, 2025 (C)

CONDITIONS (Continued)

- A5 Customers may add or delete any features offered in the bundle without a service order charge.
- A6 No discounts will be given to subscribers that do not use all the features or have some features turned off.
- A7 The bundle is offered on a month-to-month basis.
- A8 The bundle will appear as a single line item on the bill.
- A9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- A10 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A11 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- A12 Stay Connected Seasonal Offering <sup>1</sup> allows the customer to suspend the Digital Phone Unlimited Plus Leader while they are away, a minimum of one month and up to nine months for a reduced rate.
- B1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
- B2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- B3 The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE UNLIMITED PLUS** (Continued) – Grandfathered as of January 1, 2025 (C)

CONDITIONS (Continued)

A12 (Continued)

- B4 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- B5 The cost of the service includes the Subscriber Line Charge.
- B6 This service does not change any other terms and conditions of the product.
- B7 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
- B8 The Federal Subscriber Line Charge is included in the monthly rate.
- B9 All applicable taxes and surcharges apply.

RATES

- A1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.

A2

- A3 Frontier Digital Phone Unlimited Plus bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited Plus	\$31.99
Feature Package	\$2.99
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 8, 2020.