



Pre-Order Job Aid

TXTYP / TXACT Valid Combination Matrix

Transaction Type	TXTYP	Available TXACT
ADR – Address Validation - PRE-ORDER INQUIRY	A	A= New inquiry T= Validation by Working Telephone Number
DTN – Direct TN Reservation – PRE-ORDER INQUIRY	B	E= Selection U=Return X=Exchange
Appointment Scheduling (ASI) PRE-ORDER INQUIRY *Not Available in Legacy Service Territory	D	A=New inquiry (view only) G=Change reservation R=Reservation
CSR PRE-ORDER INQUIRY	E	A= New inquiry
Fiber Availability	W	A= New inquiry
Loop Makeup (LMU) PRE-ORDER INQUIRY	J	A= New inquiry
Loop Qualification Basic and Extended (LQB/LQE) PRE-ORDER INQUIRY	Q, P	A= New inquiry
Product/Service Availability (PSA) PRE-ORDER INQUIRY	C	A= New inquiry
TRA/R/I Reservation Maintenance Common PRE-ORDER INQUIRY	G	A= New inquiry
TRU (RMOD)/R Reservation Maintenance Modification Common PRE-ORDER INQUIRY	G	A= New inquiry K=Cancel Selection or Reservation M=Modify Reservation Expiration Date U=Return Specific TN
Collocation Assignment Validation (CVA) PRE-ORDER INQUIRY *Not Available in Legacy Service Territory	N	A=New Inquiry Single Facility B=New Inquiry Range of Facility
DLR PRE-ORDER INQUIRY	T	A= New inquiry
INSTALLATION STATUS REQUEST (ISR)	I	A= New inquiry
DSL Loop Qualification for Wholesale Broadband (LQD) PRE-ORDER INQUIRY (Includes Wholesale Broadband and WADSL-WV)	X	A=New Inquiry P=Delivery Validation Only
xDSL Loop Qualification (LXR/LXE) PRE-ORDER INQUIRY	H	A= New inquiry
xDSL Loop Qualification EXTENDED (LXR/LXE) PRE-ORDER INQUIRY	K	A= New inquiry
SERVICE ORDER INQUIRY REQUEST (SOR)	S	A= New inquiry

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