Matrix

Code	Reject (Error) Description
M0001	Associated RPONs not found or rejected
M0002	ATN provided is not Billing TN
M0003	Cable ID/Channel Pair not changed SUP=4
M0004	CBCID/SLOT not changed SUP=4
M0005	City/State entered not valid
M0006	ACTL Code missing/invalid
M0007	Duplicate order
M0008	NC/NCI code missing/invalid
M0009	Requested Due Date cannot exceed 60 calendar days
M0010	Duplicate request
M0011	End User name/address does not match
M0012	Feature not valid per CLEC/ Contract/ Tariff
M0013	Feature XXXXX not found. Unable to add/delete/modify ***Note:*** Insert ISOC/S&E for XXXXX
M0014	Fictitious Listing does not exist on account
M0015	Invalid blocking type requested
M0016	Invalid Feature/Block code XXXXX ***Note:*** Insert ISOC/S&E for XXXXX
M0017	Invalid REQTYP for account
M0018	Invalid TN
M0019	LML already exists for LTN
M0020	Local Provider Freeze on account – Cannot migrate
M0021	LSO is invalid for ACTL
M0022	LSO is invalid for address location
M0023	LSR Activity invalid
M0024	LTN does not exist to modify
M0025	Main Listing TN is invalid/missing
M0026	Missing fictitious TN/CKT #

(continued)

Code	Reject (Error) Description
M0027	Missing or invalid combination of Feature Codes
M0028	No available selections match EU Address
M0029	Pending Order. Due MM/DD/YYYY ***Note:*** Insert actual due date of order
M0030	Pending Migration orders. Due MM/DD/YYYY ***Note:*** Insert actual due date of order
M0031	Related PONs being returned. One or more orders in RPON batch have errors.
M0032	Remark conflict with LSR fielded information. Cannot complete request.
M0033	REQTYP does not match account type
M0034	Separate LSR required. TN not on same account ***Note:*** Provide TN
M0035	Service already disconnected
M0036	Service/Feature already working
M0037	SUP 1 or 2 required on all RPONs in RPON group
M0038	TN XXX-XXX-XXXX not found on the account ***Note:*** Provide TN
M0039	TN already associated with this CCNA.
M0040	TOS 1st position incorrect
M0041	TOS 2nd position incorrect
M0042	TOS 4th position incorrect
M0043	Unable to process migration request. TN already ported.
M9998	Line count exceeds 19. Project ID required.
M9999	Other. ***Note:*** Must provide verbiage of reject (error) issue.