



# ISP Order Form Field Definitions

Form	Field Name	Field Characteristics	Valid Values	Description	R/O/C (R-Required, C-Conditional, O-Optional)	Conditional Field Requirements
<b>LSR Form - Administrative Section</b>						
LSR	<b>CCNA</b> - Customer Carrier Name Abbreviation	A, 3 Characters		Identifies the ISP Customer Code Assigned by Frontier	R	
LSR	<b>PON</b> - Purchase Order Number	A/N, 5-16 Characters		Identifies the customer's unique purchase order or requisition number that authorizes the issuance of this request or supplement	R	
LSR	<b>VER</b> - Version	N, 2 Characters		Identifies the customer's version number. Increases with each updated version.	R	
LSR	<b>DTSENT</b> - Date/Time Sent	N and : (colon), 16 Characters	Two Digit Century (00-99) Two Digit Year (00-99) Two Digit Month (01-12) Two Digit Day (01-31) Two Digit hour (00-23):(colon) Two Digit Minute(00-59):(colon) Two Digit Second (00-59)	Identifies the date and time the transaction is sent.	R	
LSR	<b>DDD</b> - Desired Due Date	N, 8 Characters	CCYYMMDD CC – 00-99 YY – 00-99 MM – 01-12 DD – 01-31	Identifies the customer's desired due date.	R	
LSR	<b>REQTYP</b> - Request Type	A, 2 Characters	FV	Identifies the type of service being requested	R	
LSR	<b>ACT</b> - Activity	A, 1 Character	<b>N, C, D</b> N=New, C=Change, D=Disconnect	Identifies the activity involved in this service request	R	



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LSR	<b>SUP</b> - Supplement Type	N, 1 Character	<b>1, 2, 3</b> 1=Cancel, 2=DD Change, 3=Other Change	A supplement is any new iteration of a service request. The entry in the SUP field identifies the reason the supplement is being issued. The request will have the same PON number as the original submission, with incremental version	C	Required if PON already in VFO and VER is new
LSR	<b>LSO</b> - Local Serving Office	N, 6 Characters		Identifies the NPA/NXX of the local or alternate serving central office of the customer location or primary location of the end user.	R	
LSR	<b>TOS</b> - Type of Service	A, 4 Characters	<b>1st Character:</b> 1-Business, 2-Residence; <b>2nd Character:</b> D-Existing Dialtone, S-Standalone; <b>3rd &amp; 4th Character:</b> -(hyphen) <b>Available Options:</b> 1D--,1S--,2D--,2S--	Identifies the type of service associated with the request.	R	
<b>LSR Form - Contact Section</b>						
LSR	<b>INIT</b> - Initiator Name	A/N, 1-25 Characters		Identifies the customer's representative who originated this request	R	
LSR	<b>TELNO</b> - Initiator Telephone Number	N allow hyphen, 10-14 Characters		Identifies the telephone number of the initiator	R	
LSR	<b>EMAIL</b> - Electronic Mail Address	A/N allow special characters, 1-60 Characters		Identifies the electronic mail address of the initiator	R	
<b>LSR Form - Remarks Section</b>						
LSR	<b>REMARKS</b> - Remarks	A/N Allow Special Characters 1-500 Characters		Identifies the free flowing field that can be used to expand upon and clarify other data on this request	O	



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<b>DSL Form - Location Section</b>						
DSL	<b>LOCNUM</b> - Location Number	N, 3 Characters		Identifies this service location number for the service requested	R	
DSL	<b>Name</b> - End User Name	A/N Allow special characters Ampersand, Apostrophe, Asterisk, Colon, Comma, Dollar Sign, Hyphen, Number Sign, Parentheses, Period, Plus Sign, Quotation Marks, Semicolon, Space, 1-25 Characters		Identifies the name of the end user.	R	
DSL	<b>AFT</b> - Address Format Type	A, 1 Character	<b>C, N</b> C=Provider Assigned House Number N=Normal (Not an Assigned House Number)	Identifies the format of the address being supplied.	R	
DSL	<b>ROUTE</b> - Route	A/N Special Characters: Ampersand, Apostrophe, Asterisk, Hyphen, Number Sign, Parentheses, Space, 1-6 Characters		Identifies the service address route of the end user.	O	
DSL	<b>BOX</b> - Box Number	A/N Special Characters: Ampersand, Apostrophe, Asterisk, Hyphen, Number Sign, Parentheses, Space, 1-9 Characters		Identifies the service address box of the end user.	C	Required if ROUTE populated
DSL	<b>SANO</b> - Service Address Number	A/N Special Characters: Hyphen, Space, 1-10 Characters		Identifies the number of the service address.	R	



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DSL	<b>SASF</b> - Service Address Number Suffix	A/N Special Characters: Hyphen, Space, Virgule, 1-4 Characters		Identifies the suffix for the address number of the service address.	O	
DSL	<b>SASD</b> - Service Address Street Directional Prefix	A, 1-2 Characters	E = East W = West N = North S = South NE = Northeast NW = Northwest SE = Southeast SW = Southwest	Identifies the street directional prefix for the service address.	O	
DSL	<b>SASN</b> - Service Address Street Name	A/N Special Characters: Ampersand, Apostrophe, Asterisk, Hyphen, Number Sign, Parentheses, Space, 1-50 Characters		Identifies the street name of the service address.	C	Required if AFT=C and ROUTE not populated Required if AFT=N
DSL	<b>SATH</b> - Service Address Street Type	A/N, 1-7 Characters		Identifies the thoroughfare portion of the street name of the service address.	O	
DSL	<b>SASS</b> - Service Address Street Directional Suffix	A, 1-2 Characters	E = East W = West N = North S = South NE = Northeast NW = Northwest SE = Southeast SW = Southwest	Identifies the street directional suffix for the service address.	O	
DSL	<b>LD1</b> - Service Address Location Designator 1	A, 3-4 Characters	BLDG, WNG, PIER	Identifies additional specific information related to the address	O	



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DSL	<b>LV1</b> - Service Address Location Value 1	A/N, 1-10 Characters		Identifies the value associated with the first location designator of the address.	C	Required if LD1 Populated
DSL	<b>LD2</b> - Service Address Location Designator 2	A, 2 Characters	FL	Identifies additional specific information related to the address (e.g., floor only).	O	
DSL	<b>LV2</b> - Service Address Location Value 2	A/N, 1-10 Characters		Identifies the value associated with the second location designator of the address.	C	Required if LD2 Populated
DSL	<b>LD3</b> - Service Address Location Designator 3	A, 2-4 Characters	APT, SUIT, RM, LOT, UNIT, SLIP, SPC, BLDG, OFC, FL, DEPT, STE, PH	Identifies additional specific information related to the address	O	
DSL	<b>LV3</b> - Service Address Location Value 3	A/N Allow special characters Comma, Hyphen, Space, 1-10 Characters		Identifies the value associated with the third location designator of the address.	C	Required if LD3 Populated
DSL	<b>AAI</b> - Service Address Additional Address Information	A/N Special Characters: Ampersand, Apostrophe, Asterisk, Colon, Hyphen, Parentheses, Number Sign, Period, Quote, Space, Virgule, 1-100 Characters		Identifies the value associated with the third location designator of the address.	O	
DSL	<b>CITY</b> - City	A/N Special Characters: Ampersand, Apostrophe, Asterisk, Hyphen, Space, Number Sign, Parentheses, 1-32 Characters		Identifies the city, village, township, etc. of the end user location.	R	
DSL	<b>STATE</b> - State/Province	A, 2 Characters		Identifies the abbreviation for the State or Province.	R	



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DSL	<b>ZIP</b> - ZIP/Postal Code	N/- (hyphen), 5-12 Characters		Identifies the ZIP code, ZIP code + extension or postal code.	R	
DSL	<b>LCON</b> - Local Contact	A/N Special Characters : Apostrophe, Comma, Hyphen, Period, Space, 1-15 Characters		Identifies the local contact name for access to the service location.	R	
DSL	<b>TELNO</b> - Local Contact Telephone Number	N/-(hyphen), 10-12 Characters		Identifies the telephone number of the local contact for the service location.	R	
<b>DSL Form - Service Detail Section</b>						
DSL	<b>SLTN</b> - Existing Dial Tone Line Telephone Number	N, 10 Characters		Identifies the end user telephone number(s) for dial tone line for addition of DSL Service	C	Required when TOS 2nd Character = D
DSL	<b>CKR</b> - Customer DSL Billing Account Number	N, 10 Characters		Identifies the existing DSL Billing Account Number if available or Fictitious Billing Account Number	C	Required when ACT does not = N - Otherwise optional
DSL	<b>UDSPEED</b> - Upstream and Downstream Speed	A/N allow Comma, 4-15 Characters	1500k,384k; 1500k,128k; 384k,384k; 768k,128k 3000k,512k 3000k,768k	Identifies the DSL Service Speed - Upstream and Downstream Speed	R	
DSL	<b>ECCKT</b> - Exchange Company Circuit ID	A/N allow virgule, 1-41 Characters		Identifies the DSL Circuit ID - if existing	C	Required when SLTN is blank and ACT=C or D
DSL	<b>RECCKT</b> - Related Exchange Company Circuit ID	A/N allow virgule, 1-41 Characters		Identifies the IP Link Circuit ID - INFO Speed Only	O	



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DSL	<b>VPI</b> - Virtual Path Identifier	N, 1-4		INFOSPEED only - Identifies the logical connection address for the virtual path requested.	C	Required if RECKT Populated
DSL	<b>VCI</b> - Virtual Circuit Identifier	N, 1-4	Valid values are 32 to 1023 only with no leading zeros. For example: 32 or 1023	INFOSPEED only - Identifies the logical connection address between the provider's switch and the circuit for the virtual circuit requested	C	Required if RECKT Populated