Version 9.30.28
Installation Status (TXTYP – I)
PRE–ORDER RESPONSE

Response Fields

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
TXNUM	Transaction Number	R	16	AN			Identifies the customer provided tracking number to link the inquiry with the response. The TXNUM may be reused after one week.
D/TSENT	Date and Time Sent	R	17	N	Metric Format Two Digit Century (00-99) Two Digit Year (00-99) Two Digit Month (01-12) Two Digit Day (01-31) Two Digit Hour (00-23) Two Digit Minute (00-59) Two Digit Second (00-59)		Identifies the date and time the transaction is sent. Date includes century: CCYYMMDD Time is military time: HHMM[SS]
TXTYP	Transaction Type	O	1	A	I - Installation Status Inquiry		Identifies the type of transaction. This field will be returned when populated on inquiry.
INSTSTAT	Installation Status	R	50	AN	See Appendix A for job status codes		Indicates the installation status.
INSTCOMM	Installation Commitment Date and Time	R	14	N	Time Format is : CCYYMMDDHHMM Military time		Indicates the installation commitment date and time. Up to and including the due date, this field will equal the Service Order Due Date. On or after the due date, there may be an occasion when the Installer will update the commitment date before the service order due date is updated. This would be a rare occurrence.
CC	Company Code	R	4	AN			Identifies the exchange carrier initiating the transaction. This field matches or maps to RSID for Reseller or AECN for CLEC.
ORD	Order Number	R	20	AN * -			Identifies the Frontier Service Order Number provided on the LSC (Local Service Confirmation). Includes all dispatchable order types. (From - Outside Move), (Disconnect), and (Record) orders are not included. These are non-dispatchable work requests.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
CKTTYPE	Type of Line Prefix	R	4	A	P = POTS, Centrex, PBX and Switch Port Unbundled; S = Special Serial - Format, ISDN, Basic SVGAL Unbundled, Premium Link Unbundled, Extended Link Unbundled, Channelized Link Unbundled, Link Transport Unbundled, House and Riser Unbundled T = Special TN - Format		Type of circuit ID for installation requests. NOTE: The following types are not supported; M = Message Trunk, SS-7 Unbundled; C = Carrier Facility, IOF Unbundled,
STATE	State/Province	R	2	A			Identifies the abbreviation for the state or province
ECCKT	Exchange Company Circuit ID	R	41	AN & ' * ( ) : , $ - # % + " ; . space			Identifies a provider's circuit identification. When virgule is used it must be preceded and followed by a numeric. Provided on the Local Service Confirmation (LSC). The circuit ID is returned on the LSC with 2 virgules preceding the Company Code (For example 38/ARDU/373019//WV). The circuit ID must be reformatted as follows using only 1 virgule - 38/ARDU/373019/WV. The circuit ID may be returned without the leading 2 character prefix as follows: /ARDU/373019//WV. It must be reformatted as follows: /ARDU/373019/WV. Edits are based upon CKTTYPE. Field may return up to 53 characters.
PRESPC	Provider Response Code	C	14	AN :	See Pre-Order Error Code Matrix	Required if error condition exists, otherwise prohibited.	Identifies a provider specific code on the response transaction that represents what occurred on the associated inquiry transaction. The occurrence of error fields overrides the return of other fields stated in the response.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
PRESPD	Provider Response Description	C	264	AN & ' * : , $ - # ( ) % . + " ; / space		Optional if PRESPC field is populated, otherwise prohibited.	Identifies the provider's text used to clarify the response for the associated inquiry transaction. Returned with error explanation or non-error related supplemental data. The occurrence of error fields overrides the return of other fields stated in the response message.

Form Notes: **Frontier does not pass edits on response fields.**
Field length showing is normal response, not maximum.

Appendix A: Installation Job Status Codes

Job Status Code	Installation Job Status Code Description	Installation Job Status Code Explanation
CAN	Cancelled	This work request was cancelled; no further work will be done.
CMP	Completed	The field work for this Work Request has been completed.
DSP	Dispatched	A technician has been authorized and assigned to perform the work required for this Work Request.
FUT	Future	This Work Request is open to a future date to-be-determined.
GRP	Grouped	This work request has been associated with other work to be performed together by a technician.
JEP	Jeopardy	Some portion of the work for this Work Request cannot be completed in a normal schedule interval.
LNK	Linked	This Work Requested is related to another work request, and must be worked together.
PAC	Pending Auto Completion	All work for this Work Requested is completed; the Service Order system is being updated to reflect the completion.
PFA	Pending Facility Assignment	This Work Request is waiting to be assigned facilities.

Job Status Code	Installation Job Status Code Description	Installation Job Status Code Explanation
PLD	Pending Load	This Work Request is ready to be worked, and is pending assignment to a technician.
PRE	Preassigned	This Work Request has been automatically assigned to a technician.
PSC	Pending Screen	Work for this Work Request is being reviewed and/or tested.
PWD	Pending WORD	This Work Request is waiting for circuit design activities to be completed.
RET	Returned	This Work Request has been returned pending verification.
TRL	Trial	This Work Request has been completed under a trial basis.

Appendix B – Change Log

Date	Release	Field Name	Change Description
07/16/2021	October 2021 Release	All	Update version to 9.30.24
07/15/2022	October 2022 Release	All	Update version to 9.30.25
03/22/2023	June 2023 Release	All	Update version to 9.30.26
11/24/2023	February 2024 Release	All	Update version to 9.30.27
07/15/2024	October 2024 Release	All	Update version to 9.30.28