



CUSTOPAK RESALE

F13 NV

Custopak Station Line Codes		Description	S&E Code
Custopak Access Line	1EF%	Custopak Line/Month to Month	CTX

CUSTOPAK LINE FEATURES	Description	S&E Code
<p>All features are included in Custopak line.</p> <p>An individual code for each inherent feature is not required on the LSR, nor is one returned on a CSR.</p> <p>LSR Remarks can give direction not to provision a certain feature, if desired. Assume dial 9 cannot be removed.</p>	Custopak Basic Feature Package	CTXBP
	Assume Dial 9	
	Call Transfer - All Calls	
	Call Hold	
	Consultation Hold	
	Intercom	
	Touch Tone	
	Distinctive Ringing (inside/outside ring)	
	Three-Way Calling	

Custopak Selectable Features	Description	S&E Code
<p>Each Custopak selectable feature is ordered by individual feature code.</p>	No Toll/Operator Call	CXCR1
	Automatic Call Back	CXAC0
	Call Forward-No/Answer	CXCFFN
	Call Forward-Busy	CX0FI
	Call Forward-All Call	CXCF0
	Call Forward-Busy/No-Answer	CXCBF
	Call Waiting/Cancel Call Waiting	CXECW
	Dial Call Waiting-Originating	CXCWO
	Call Pick-Up Group	CXGC0
	Hunting - Multiline	CXHT0
	Speed Calling (6 Or 8)	CXSPC

Custopak Optional Features	Description	S&E Code
<p>Custopak Optional features are available at an additional monthly recurring charge. Each feature is ordered by individual feature code.</p>	Busy Redial *66	RDB
	Call Block *60	SCAB
	Call Park Directed	CXDCP
	Call Return *69	CRB
	Caller ID-Name and Number	CXCNM
	VIP Alert	CXVIP
	Voice Msg - Basic Package	MBASC



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Basic Product Ordering

Type of Service: Centranet	TOS: 1EFN, 1EF- (Flat)
Tariff: NVC	See Exchange and Access Line Matrix for Tariff Codes at: https://wholesale.frontier.com/local-services/voice-une-services

LINE: One station line S&E code for each TNS is required
 > Nevada tariff requires a 2 line minimum for a Centranet Resale business group
 > Accounts that fall below the 2 line minium due to line disconnection are regraded into business POTS lines.

NARs:
 >The Network Access Register provides a talking path outside the Centrex business group.
 >Centranet in Nevada provides a one-to-one ratio of Centrex phone lines with talking paths outside the business group
 >A NARS S&E code is not required on the LSR, nor will a NARS code be returned on a CSR

FEATURES and PACKAGES

Inherent features

> A Centranet Business Group has inherent features built into its structure. These features are included in Feature Package 1000.
 > An S&E code is not applicable for Basic features, nor is an S&E code returned on a CSR.
 > To remove an inherent Basic Feature add direction to remove it in the LSR Remarks.
 > Centranet is provisioned as a Dial "9" service.

Choose a package level

> One Feature Package S&E Code for each TNS is required
 - The Feature Package level code is returned on a CSR.
 - The feature package level is determined by the highest package category.
 - The same package is ordered for the entire group (ex.2000 on all lines)
 - **Example:** if a feature is in the 2000 feature package category, then the package level on all TNs within the Centranet group is 2000.

Selectable Features

> Individual features may be ordered using the unique ordering S&E code. This type of selectable feature is returned on a CSR.
 > Complete the FEATUREDETAIL section, when necessary

Hunting

> Hunting is derived from the HGI form.
 -A hunting S&E code is allowed, but not required in a feature field. A hunting S&E code is returned on a CSR.

CENTRANET OPTIONAL FEATURES

> Optional feature may be a chargeable item
 > One S&E code for each feature

CLASS FEATURE PACKAGE

> Features include Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance.
 > All features are activated
 > Feature package is a chargeable item.

VOICE MESSAGING OPTIONS

> One S&E code for voice mail, per line
 > Extention/Expanded capacity options are in addition to the mailbox

CUSTOM CONFIGURATIONS

> Refer to tariff and the Resale Ordering Code Matrix for advanced Centranet features not displayed on this product sheet.



CENTRANET STATION LINE CODES			
CENTRANET LINE RATE (Flat rate by Distance from Central Office)	1 year	3 year	5 year
Centranet Station Line Rate .5 miles (per line)	CXIG4	CXIG4	CTXB1
Centranet Station Line Rate 1.0 miles (per line)	CXIG6	CXIG6	CXIG2
Centranet Station Line Rate 1.5 miles (per line)	CTXB1	CTXB1	CXIG4
Centranet Station Line Rate 2.0 miles (per line)	on request	on request	on request
Centranet Station Line Rate 2.5 miles (per Line)	CTXIG7	CTXIG7	on request
Centranet Station Line Rate 3.0 miles (per Line)	CTXIG8	CTXIG8	on request

CENTRANET FEATURE PACKAGES		1000 Package	2000 Package	3000 Package
Month to Month	M-t-M	CX1K0	CX2K0	CT3KP
1 Year Term	1 year	CX1K0	CX2K0	CT3KP
3 Year Term	3 year	CX1K0	CX2K0	CT3KP
5 Year Term	5 year	CX1K0	CX2K0	CT3KP
CX Call Hold	Basic feature	X	X	X
CX Call Transfer	Basic feature	X	X	X
CX Three Way Calling	Basic feature	X	X	X
CX Distinctive Ring (signifies Internal vs external origination)	Basic feature	X	X	X
CX Speed Dial 6-8	Basic feature	X	X	X
CX Station Dialing (abbreviated internal dialing)	Basic feature	X	X	X
CX Call Waiting Originating	CXCWO	X	X	X
CX Call Waiting Terminating	CXCWT	X	X	X
CX Cancel Call Waiting	CTCCW	X	X	X
CX Call Forward Fxd All	on request	X	X	X
CX Call Forward Fxd No Answer	CXFN0	X	X	X
CX Call Forward Fxd Busy	on request	X	X	X
CX Call Forward Fxd Grp All	CXFGA	X	X	X
CX Call Forward Fxd Grp Busy	on request	X	X	X
CX Call Forward Variable All	CTFVA			
CX Call Forward Variable Grp All	CXVGA	X	X	X
CX Call Forward Variable Grp Busy	on request	X	X	X
CX Call Pickup Directed	CTPUD	X	X	X
CX Call Pickup Group	CXPUG	X	X	X
CX Hunt Pilot Number Hunting	CXHP0	X	X	X
CX Hunt Circular	CXHC0	N/A	X	X
Speed Call 30 Group	on request	N/A	X	X
Speed Call 30 Individual	on request	N/A	N/A	X
Off Hook Queuing	on request	N/A	N/A	X
Remote Access to Features	on request	N/A	N/A	X
Ringback Queuing	on request	N/A	N/A	X
Executive Busy Override	on request	N/A	N/A	X



CENTRANET OPTIONAL FEATURES	S&E Code
CX Caller ID	CXCNM
CX Anonymous Call Block	ANCRB
CX Selective Call Blocking	SCRB
CX Complete Blocking	CXCBL
CX Call Park Directed	CXDCP
CX Call Trace	CXCT
CX Priority Call	PCB

CLASS Feature Package	S&E Code
Features: Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance <i>Note the memo and NT Form, when ordered</i>	CXCFT

VOICE MESSAGING	M-t-M
Voice Message Mailbox	OVMBX
Voice Message Mailbox Announcement Only 3 min	OVAO3
Voice Message Mailbox Announcement Only 5 min	OVAO5
Expanded Msg Capacity 50 messages (additional per mail box)	OVEHM
Audible Message Waiting Tone	VMSDT



Date of Change	Product Tab	Description
3/20/2019		Initial posting
7/9/2021	All	Update format and embedded link
11/12/2021	Custopak	Changed basic VMX code from OVMBX to MBASC.

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