



CUSTOPAK RESALE

F13 MI

Custopak Station Line Codes	Description	S&E Code
Custopak Access Line	1EM% Custopak Line Month to Month	CTALM

CUSTOPAK LINE FEATURES	Description	S&E Code
<p>All features are included in Custopak line.</p> <p>An individual code for each inherent feature is not required on the LSR, nor is one returned on a CSR.</p> <p>LSR Remarks can give direction not to provision a certain feature, if desired. Assume dial 9 cannot be removed.</p>	Custopak Basic Feature Package	CTBSP
	Assume Dial 9	
	Call Transfer - All Calls	
	Call Hold	
	Consultation Hold	
	Intercom	
	Touch Tone	
	Distinctive Ringing (inside/outside ring)	
	Three-Way Calling	

Custopak Selectable Features	Description	S&E Code
<p>Each Custopak selectable feature is ordered by individual feature code.</p>	No Toll/Operator Call	CTCR1
	Automatic Call Back	CTACB
	Call Forward-No/Answer	CTCFN
	Call Forward-Busy	CX0FI
	Call Forward-All Call	CXCF0
	Call Forward-Busy/No-Answer	CFBF0
	Call Waiting/Cancel Call Waiting	CTCW0
	Dial Call Waiting-Originating	CXC0W
	Call Pick-Up Group	CXCPK
	Hunting - Multiline	CTHT0
	Speed Calling (6 Or 8)	CTSPC

Custopak Optional Features	Description	S&E Code
<p>Custopak Optional features are available at an additional monthly recurring charge. Each feature is ordered by individual feature code.</p>	Busy Redial *66	CTBRD
	Call Block *60	CXCB
	Call Park Directed	CTCPK
	Last Number Redial *69	CTLNR
	Caller ID-Name and Number	CTCID
	VIP Alert	CTVIP
	Voice Msg - Basic Package	MBASC



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Basic Product Ordering

Type of Service: Centranet		
1EMN, 1EM- (Measured)	Tariff: MI	See Exchange and Access Line Matrix for Tariff Codes at: https://wholesale.frontier.com/local-services/voice-une-services
1EFN, 1EF- (Flat)	Tariff: MIM	

LINE: One station line S&E code for each TNS is required

- > Michigan tariff requires a 2 line minimum for a Centranet Resale business group
- > Accounts that fall below the 2 line minimum due to line disconnection are regraded into business POTS lines.

NARs:

- >The Network Access Register provides a talking path outside the Centrex business group.
- >Centranet in Michigan provides a one-to-one ratio of Centrex phone lines with talking paths outside the business group
- >A NARS S&E code is not required on the LSR, nor will a NARS code be returned on a CSR
- >Centranet is provisioned as a Dial "9" service.

Choose a package level

- > One Feature Package S&E Code for each TNS is required
 - The Feature Package level code is returned on a CSR.
 - The feature package level is determined by the highest package category.
 - The same package is ordered for the entire group (ex.2000 on all lines)
 - **Example:** if a feature is in the 2000 feature package category, then the package level on all TNs within the Centranet group is 2000.

Selectable Features

- > Individual features may be ordered using the unique ordering S&E code. This type of selectable feature is returned on a CSR.
- > Complete the FEATUREDETAIL section, when necessary

Hunting

- > Hunting is derived from the HGI form.
 - A hunting S&E code is allowed, but not required in a feature field. A hunting S&E code is returned on a CSR.

CENTRANET OPTIONAL FEATURES

- > Optional feature may be a chargeable item
- > One S&E code for each feature

CLASS FEATURE PACKAGE

- > Features include Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance.
- > All features are activated
- > Feature package is a chargeable item.

VOICE MESSAGING OPTIONS

- > One S&E code for voice mail, per line
- > Extension/Expanded capacity options are in addition to the mailbox

CUSTOM CONFIGURATIONS

- > Refer to tariff and the Resale Ordering Code Matrix for advanced Centranet features not displayed on this product sheet.



CENTRANET STATION LINE CODES Measured Rate				
CENTRANET LINE RATE (Measured TOS product)	M-t-M	1 year	3 year	5 year
Centranet Station Line Rate - 2-25 Lines (per Line)	CNSL4	CNSL3	CNSL1	CNSL2
Centranet Station Line Rate - 26-50 Lines (per Line)	CNSL4	CNSL3	CNSL1	CNSL2
Centranet Station Line Rate - 51-100 Lines (per Line)	CNSL4	CNSL3	CNSL1	CNSL2
Centranet Station Line Rate - 101-200 Lines (per Line)	CNSL4	CNSL3	CNSL1	CNSL2
Centranet Station Line Rate - 201-400 Lines (per Line)	CNSL4	CNSL3	CNSL1	CNSL2

CENTRANET STATION LINE CODES Flat Rate				
CENTRANET LINE RATE (Flat TOS product)	M-t-M	1 year	3 year	5 year
Centranet Station Line Rate - 2-25 Lines (per Line)	CTX	CTX	CTX	CTX
Centranet Station Line Rate - 26-50 Lines (per Line)	CX2AM	CX2AM	CX2AM	CX2AM
Centranet Station Line Rate - 51-100 Lines (per Line)	CX3AM	CX3AM	CX3AM	CX3AM
Centranet Station Line Rate - 101-200 Lines (per Line)	CX4AM	CX4AM	CX4AM	CX4AM
Centranet Station Line Rate - 201+ (per Line)	CX5AM	CX5AM	CX5AM	CX5AM

CENTRANET FEATURE PACKAGES		1000 Package	2000 Package	3000 Package
Month to Month	M-t-M	CT1KP	CT2KP	CT3KP
1 Year Term	1 year	CT1KP	CT2KP	CT3KP
3 Year Term	3 year	CT1KP	CT2KP	CT3KP
5 Year Term	5 year	CT1KP	CT2KP	CT3KP
CX Call Hold	Basic feature	X	X	X
CX Call Transfer	Basic feature	X	X	X
CX Three Way Calling	Basic feature	X	X	X
CX Distinctive Ring (signifies Internal vs external origination)	Basic feature	X	X	X
CX Speed Dial 6-8	Basic feature	X	X	X
CX Station Dialing (abbreviated internal dialing)	Basic feature	X	X	X
CX Call Waiting Originating	CTCWO	X	X	X
CX Call Waiting Terminating	CTCWT	X	X	X
CX Cancel Call Waiting	CTCCW	X	X	X
CX Call Forward Fxd All	CTFFA	X	X	X
CX Call Forward Fxd No Answer	CTFFN	X	X	X
CX Call Forward Fxd Busy	CTFFB	X	X	X
CX Call Forward Fxd Grp All	CTFGA	X	X	X
CX Call Forward Fxd Grp Busy	CTFGB	X	X	X
CX Call Forward Variable Grp All	CTFVA	X	X	X
CX Call Forward Variable Grp Busy	CTFVB	X	X	X
CX Call Pickup Directed	CTPUD	X	X	X
CX Call Pickup Group	CTPUG	X	X	X
CX Dial Call Waiting	CTCWD	X	X	X
CX Directory Number Hunting	CTHD0	X	X	X
CX Hunt Pilot Number Hunting	CTHP0	X	X	X
CX Hunt Circular	CTHC0	N/A	X	X
Speed Call 30 Group	CXSD3	N/A	X	X
Speed Call 30 Individual	CT30I	N/A	N/A	X
Off Hook Queuing	CTOFQ	N/A	N/A	X
Remote Access to Features	CTRAF	N/A	N/A	X
Ringback Queuing	CTRBQ	N/A	N/A	X
Executive Busy Override	CTEBO	N/A	N/A	X



CENTRANET OPTIONAL FEATURES	S&E Code
CX Caller ID Number only 2-25 lines	CNID1
CX Caller ID Number only 26-50 lines	CNID2
CX Caller ID Number only over 51 lines	CNID3
CX Anonymous Call Block	ANCBA
CX Selective Call Blocking	SCRB
CX Complete Blocking	CXCB0
CX Call Park	CTCPK
CX Call Park Directed	CTCPD
CX Call Trace	CNCT
CX Priority Call	PCB

CLASS Feature Package	S&E Code
Features: Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance <i>Note the memo and NT Form, when ordered</i>	CTCFT

VOICE MESSAGING	M-t-M	1 year	3 year
Voice Message Mailbox	OVBX	OVBX1	OVBX3
Voice Message Mailbox Announcement Only 3 min	OVAO3	OVAO3	OVAO3
Audible Message Waiting Tone	VMSDT	VMSDT	VMSDT



Date of Change	Product Tab	Description
3/20/2019		Initial posting
7/9/2021	All	Update format and embedded link
11/12/2021	Custopak	Changed basic VMX code from OVBMM to MBASC.

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