



Centrex to POTS POTS to Centrex Ordering Matrix

| Product Order Scenario | Type of Change | Request | REQTYP | ACT | Notes |
|------------------------|----------------------|---|--------|-----|---|
| Centrex to POTS | Resale to Resale | Existing Custopak service changing to Resale POTS | EB | C | Change an existing Account SMB doesn't change |
| Centrex to POTS | Resale to Platform | Existing Custopak service changing to Platform POTS | DB | V | Conversion to new product SMB changes from Resale to Platform |
| Centrex to POTS | Platform to Platform | Existing UNE Platform Centranet changing to Platform POTS | DB | C | Change an existing Account SMB doesn't change |
| Centrex to POTS | Platform to Resale | Existing UNE Platform Centranet changing to Resale POTS | EB | V | Conversion to new product SMB changes from Platform to Resale |
| POTs to Centrex | Resale to Resale | Existing Resale POTS service changing to Custopak | PB | C | Change an existing Account SMB doesn't change |
| POTs to Centrex | Resale to Resale | Existing Resale Centranet service changing to Custopak | PB | C | Change an existing Account SMB doesn't change |
| POTs to Centrex | Platform to Resale | Existing Platform POTS changing to Resale Custopak | PB | V | Conversion to new product SMB changes from Platform to Resale |
| POTs to Centrex | Platform to Platform | Existing Platform POTS changing to UNE Platform Centranet | DB | C | Change an existing Account SMB doesn't change |
| POTs to Centrex | Resale to Platform | Existing Resale POTS changing to UNE Platform Centranet | DB | V | Conversion to new product SMB changes from Resale to Platform |



Centrex to POTS POTS to Centrex Ordering Matrix

| Change Log | |
|------------|-----------------|
| Date | Description |
| 7/3/2018 | Initial posting |
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