



## Buried Wire Service Offering

### Overview

Buried Service Wire (BSW) is defined as a cable installed underground from a telephone terminal to a CLEC's Network Interface Device (NID) that brings dial tone to the premises. Frontier is not responsible for digging the trench and laying the conduit when the CLEC requests BSW. There may be occasions when a CLEC requests Frontier to place BSW before the service is installed. If the CLEC/contractor has provided the trench, Frontier will place the BSW in the trench. It is Frontier's responsibility to place and maintain it. This wire does not belong to the CLEC/end user.

A Network Interface Device (NID) is a point of interconnection between Frontier communication facilities and terminal equipment, protective apparatus or wiring at the CLEC/end user's premises. The NID will be located on the CLEC/end user's side of the Frontier protector or its equivalent at or near point of entry and accessible to both Frontier and the CLEC. Only one (1) NID per dial tone line can be installed in a CLEC/end user's premises. All inside wires, jacks, telephone(s), alarm, meter readings, or other terminal devices must be connected through the NID.

In all states except WV, CLECs can request that the DEMARC or DROP at an end user's location be moved or relocated on the same premises. The DEMARC, DEMARCATION POINT or DROP is the terminal box located where Frontier's facilities (aerial or buried cable) comes into the end user's house or building.

Frontier will move wire for the following reasons:	
	<ul style="list-style-type: none"><li>• Renovations to home or business</li><li>• Demolition of the building</li><li>• Construction where service exists</li></ul>
Buried Drop/Wire may refer to the following:	
	<ul style="list-style-type: none"><li>• The movement and/or relocation of the Network Interface Device (NID)</li><li>• Changing Aerial Wire to Buried Wire</li><li>• Move or change Outside Drop Wire or Protector</li></ul>
CLECs are not permitted to:	
	<ul style="list-style-type: none"><li>• Access the network side of a NID</li><li>• Disconnect a Frontier NID</li><li>• Request the move of a NID if an address, location (Ex: FLR, APT, etc) or facility change is required</li></ul>



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Requesting Buried Service Wire or Requesting a New or Move of a Network Interface Device	
	<p>Required Forms</p> <ul style="list-style-type: none"><li>• Local Service Request (LSR)</li><li>• End User Form (EU)</li><li>• Service Specific Form (Resale, Loop Service, etc.)</li></ul> <p>For assistance in completing your Local Service Request (LSR), see our LSR Business Rules.</p>
	<p>The "REQTYP" (Request Type) will depend on the type of service.</p> <p>When requesting a new or move of a Network Interface Device (NID), review Frontier's Business Rules for the appropriate usage and value of the "NIDR" (NID Request) Field.</p>
	<p>WV USOCs</p> <ul style="list-style-type: none"><li><input type="checkbox"/> Wholesale Advantage - RWW</li><li><input type="checkbox"/> Resale - RWW<ul style="list-style-type: none"><li>NW1 (Standard Network Interface)</li><li>NW2 (Network Interface)</li></ul></li></ul>
	<p>Other States</p> <p>Populate the "ACT" (Activity) field on the LSR form with a "C," the "DSPTCH" (Dispatch) field with a "Y," and the "REMARKS" field with the move or relocation being requested.</p>



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### Change Log

Date	Detail
12/12/2019	NWF compliance review complete

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