Instructions

Applying for IAC code (CCNA/ACNA) and EC Code

Accessing Frontier's Ordering System

Contents

Frontier Wholesale

Jurisdiction: All
Effective Date: 06/12/2017
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Purpose

The purpose of this document is to provide instructions on how to apply for an IAC Code and connecting to Frontier's ordering system to conduct business with Frontier.

Applying for the IAC Code

An IAC Code is a three-character alphabetic code that represents the legal entity company name for a company requesting communications services. The IAC Code is used to populate the Access Customer Name Abbreviation (ACNA) and Customer Carrier Name Abbreviation (CCNA) fields within the ASR and is frequently referred to as the ACNA Code. However, the code is actually called an IAC Code.

The application is managed by iconectiv and can be found on the Common Language website at the following URL:

http://store.commonlanguage.com/Codes/IAC-Code-Online.html

If you have trouble with this website or need assistance please contact Common Language Customer Support Center at +1 877.699.5577 or clcsc@iconectiv.com.

The cost for applying for an IAC code is $350.00 and turn-around time is two business days following receipt of your request and verification of information submitted.

Applying for the EC code

An EC Code is a two or four-character alphabetic code that represents the legal entity company name for a company providing communications services as per ANSI ATIS-0300251.2007(R2012), *Codes for Identification of Service Providers for Information Exchange*. An EC typically provides dial tone and local exchange switching of telecommunications services and has at least one wire center, however, other types of companies in the communications industry also receive the code as needed to do business with a trading partner and aid flow-thru processes in receiving an Access Service Request (ASR) or Local Service Request (LSR) order. Some example classifications may include Incumbent Local Exchange Carriers. Competitive Local Exchange Carriers, Interexchange Carriers, Resellers, Wireless Services Providers, Enhanced Service Providers, Telecommunications Billing and/or Processing Companies, Competitive Access Providers, Regional Holding Companies, Content Providers and any other type of company that is part of the communications industry.

The application is managed by iconectiv and can be found on the Common Language website at the following URL:

http://store.commonlanguage.com/Codes/EC-Code-Online.html

If you have trouble with this website or need assistance please contact Common Language Customer Support Center at +1 877.699.5577 or clcsc@iconectiv.com.

The cost for applying for an EC code is $350.00 and turn-around time is two business days following receipt of your request and verification of information submitted.

Applying for Connectivity to Frontier's Ordering System

Once the IAC code is obtained, it is necessary to submit the Frontier Connectivity Access Form.

Within the Access menu, select [Get Connected for Access Services (frontier.com)](#)

After the application has been submitted you will receive an acknowledgement email once your form has been reviewed and is in process within 72 hours of submission.

Please email Frontier.connectivity.management@ftr.com with any questions regarding your submission.

You will receive an email Completion Notice within a minimum of 5 business days. The e-mail will provide login information to VFO and links for VFO training.

Job Aids & ASR Samples

Please refer to the Access References Library at: Access References (frontier.com)

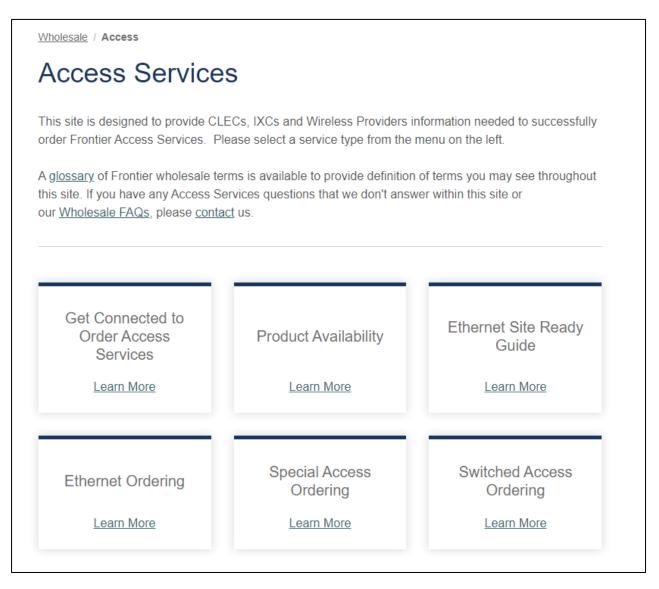Pre-order job aids available online at: Product Availability (frontier.com)

ASR samples and Job Aids are available by service type at:

Ethernet Ordering (frontier.com)

Special Access Ordering (frontier.com)

Switched Access Ordering (frontier.com)

More information available at: Access Services (frontier.com)

Wholesale / **Access**

Access Services

This site is designed to provide CLECs, IXCs and Wireless Providers information needed to successfully order Frontier Access Services. Please select a service type from the menu on the left.

A glossary of Frontier wholesale terms is available to provide definition of terms you may see throughout this site. If you have any Access Services questions that we don't answer within this site or our Wholesale FAQs, please contact us.

Get Connected to Order Access Services	Product Availability	Ethernet Site Ready Guide
Learn More	Learn More	Learn More
Ethernet Ordering	Special Access Ordering	Switched Access Ordering
Learn More	Learn More	Learn More

Change Log

Date	Page Number	Change
06/12/2017		New
10/12/2017	4, 5	Update URLs to Secured Addresses
02/25/2021	All	Update screenshots
10/13/2021	All	Revised embedded links and screenshots to revised wholesale operations website

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