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Notice #:	CCBFTR02101
Audience:	Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject:	Introducing the New Wholesale Help Center!
Date Effective:	03/01/2023

We are excited to introduce our new Wholesale Help Center! Doing business with us just got easier.

The new [Help Center](#) provides a variety of features to elevate your search experience on our website:

- **Search Bar:** Each page on our website now hosts an “ask your question here” feature! This new tool lets you begin typing your question and will automatically search our new Help Center for the answer.
- **Linked Published References:** The new Help Center and the accompanying “ask your question here” search bar includes content derived from all our existing published references. This means that you can skip having to go find a reference and read through it for the information you’re looking for... just simply type your question in the search bar and let it do the work for you!
- **Help Center Home page:** [The Help Center Home Page](#) features categories ranging from Broadband to Billing! In addition to hosting the “ask your question here” search bar, this page also provides a list of expandable Wholesale categories where you can view frequently asked questions within each of those groupings.

If you are unable to find specific information in our Help Center or you have other feedback on your website experience, we would love to hear from you! Click [here](#).

**Want to stay in the loop on new tools?
Click [here](#) to receive future updates on new tools, tips and tricks!**

If you have questions regarding the information provided in this notice, please email Carrier.Notifications@ftr.com.