



## Carrier Customer Bulletin

Date of Bulletin: March 30, 2020  
Notice #: CCBFTR01779  
Audience: Carrier, IXC, Wireless, CLEC, ISP  
Subject: CABS Company 0597 March 15 Bill Statement Verbiage Error  
Date Effective: Immediately

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Frontier Communications is providing notification of a verbiage error on the March 15, 2020 CABS bill statements for Company 0597 (Tennessee).

March 15, 2020 CABS bill statements for Company 0597 (Tennessee) display an incorrect billing period in the Summary of Access Charges section. The affected CABS bill statements show as: "FROM APR 15 THRU MAY 14". The affected CABS bill statements should be shown as: "FROM MAR 15 THRU APR 14".

The incorrect billing period dates printed on the paper statements, or in the BDT electronic files, does not affect any billed amounts, but could create some confusion with the period being billed.

Please see example invoice error verbiage below.

* * * SUMMARY OF ACCESS CHARGES * * *	
TOTAL	
MONTHLY ACCESS CHARGES - SEE DETAIL	
FROM APR 15 THRU MAY 14	8,062.31
SPECIAL ACCESS	
INTERSTATE	8,062.31

- The bill reflects a period billed of April 15 through May 14.
- The correct period billed for is March 15 through April 14.

If you have questions regarding the information provided in this notice, please contact your Wholesale Claims & Collections representative or [wholesale.notifications@ftr.com](mailto:wholesale.notifications@ftr.com).