



Date of Bulletin:	May 31, 2024
Notice #:	CCBFTR02223A
Audience:	CLEC, Reseller, ISP
Subject:	COBRA Portal Renamed to Enhanced Online Billing Portal
Date Effective:	Immediately

Effective immediately, the DPI online billing portal for Local and ISP accounts has a new name. We have changed COBRA – Customer Online Billing Research & Analysis to Enhanced Online Billing.

While the portal has a new name, all existing functionality remains the same and your existing login and account information has not changed.

You can access the Enhanced Online Billing portal from the [Online Billing Statement Tools](#) page, or the following URL: <https://enhancedonlinebilling.frontier.com/>

A general User Guide and other detailed guides covering payment options and bill-ready notification emails are available on the [Online Billing Statement Tools](#) page.

If you have any questions, please email Wholesale.Notifications@ftr.com or call the Wholesale Billing Claims and Collections Center at 844-216-6420.