



Date of Bulletin:	August 24, 2022
Notice #:	CCBFTR02056A
Audience:	Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject:	Possible Service Disruption in California *Update
Date Effective:	Immediately

As we previously [communicated](#), on Friday, August 19, 2022, some of our CWA-represented employees did not work as scheduled claiming this is a grievance strike, which has been a common bargaining tactic in ongoing labor negotiations in California.

At this time, some CWA-represented employees have not yet returned to work and customers in California may experience service disruption. We are working our contingency plans to minimize customer impact.

Access, Local and ISP customers operating in California may experience longer Service Order and Repair intervals as well as delayed Firm Order and Repair Commitments. Expedites are not being accepted in California unless it is a Medical Emergency, a Hazardous Condition, or is Telecom Service Priority (TSP) related. Acceptable expedites will be worked on a case-by case basis.

Contact and Escalation Lists are available online at: [Wholesale Page \(frontier.com\)](#).

We apologize for any inconvenience.

If you have questions regarding the information provided in this notice, please email Carrier.Notifications@ftr.com.