Frontier[®]

Carrier Customer Bulletin

Date of Bulletin: April 19, 2022 Notice #: CCBFTRO2010

Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP

Subject: Tentative Agreement with CWA Workers in California Voted

Down - Workers Continue Normal Duties as Negotiations

Continue

Effective Date: Immediately

After a tentative agreement for a new contract was voted down, Frontier Communications and the Communications Workers of America (CWA) in California continue to negotiate to reach a new agreement. Although the labor contracts with CWA in CA have expired, CWA has not called a strike and our employees continue to work.

Frontier's goal is an agreement that is fair to all; one that enables our CWA-represented CA employees to continue receiving competitive wages and benefits while providing outstanding service to our customers. We will continue to work with the CWA in good faith to reach a new agreement.

Contact and Escalation Lists are available online at: Wholesale Page (frontier.com)

If you have questions regarding the information provided in this notice, please email carrier.notifications@ftr.com.